



## NOTICE

### **CALL FOR EXPRESSIONS OF INTEREST: BCMM INTELLIGENT CONSUMER ANALYSIS AND ANALYTICS TO MAXIMISE SERVICE DELIVERY CONFIDENCE ENCOMPASSING THE FIVE KEY STRATEGIC OBJECTIVES**

A long-term Consumer Analysis and analytics service provider will be appointed in accordance the Local Government: Municipal Finance Management Act, No 56 of 2003 and the details are as follows:

- Purpose of the EOI: BCMM Consumer analysis and Analytics
- EOI reference no: **CE 3247**
- Type of instrument: Data Modelling
- Document: Interested institutions to submit proposals in response to this call for expression of interest.
- Starting date: Commencement from the date of Appointment and concluded a service level agreement with BCMM
- Duration of call: 14 days
- EOI Closing date: **Tuesday , 18 February 2025 at 11H00**
- Pre-qualification: Proposals will be evaluated in terms of their responsiveness to the call for EOI specifications and requirements as well as such additional criteria as set out in this set of tender documents

#### **Obtaining of Tender Document:**

Documents may be obtained from the Reception, Supply Chain Management Unit, 80 Phillip Frame Road, Chislehurst East London at a **non-refundable Price of R300**. Payments must be made by bank deposit payable to the Buffalo City Bank: **BCMM Account details (EFT):**

**Account Holder:** Buffalo City Metropolitan Municipality  
**Bank:** Standard Bank Account  
**Account Number:** 081166702  
**Branch:** East London 050021/051001

In terms of section 27 of Buffalo City Metropolitan Municipality's Supply Chain Management Policy interested parties are invited to provide a proposal for the BCMM Intelligent consumer analysis and analytics to maximize service delivery and consumer confidence encompassing the five key strategic objectives.

#### **Submission of tenders:**

Interested parties are to provide their proposal (inclusive of general and special terms and conditions) by written by hand: one sealed original copy, endorsed on the envelope with the Bidder's name and address and the contract number must be deposited in the formal tender box at **Supply Chain Management Unit, 80 Philip Frame Road, Chislehurst, East London before 18 February 2025 date at 11:00 am.**

Enquiries may be addressed to e-mail address: [rutania@buffalocity.gov.za](mailto:rutania@buffalocity.gov.za) at telephone number 043 705 9270 or (043) 705 9117. **(5909)**