

COVID-19

NOTICE TO ALL BCMM CUSTOMERS

Buffalo City Municipality Recommended Safety Measures RELATING TO Purchase OF ELECTRICITY AND PAYMENT OF ACCOUNTS

In view of the lockdown of the Republic of South Africa taking effect at midnight on 26 March 2020 due to the spread of the COVID-19 virus, all BCMM customers are hereby informed of the following with regards to purchasing of prepayment electricity and the payment of municipal bills:

1. Registering with Prepaid24 and purchase your electricity online.
2. Registering with your banker to purchase electricity and make payments to your municipal account via the online banking facility.
3. Payment of your Municipal account via EFT. The banking details are as follows:

DIRECT DEPOSIT / ATM / INTERNET BANKING	
Bank	STANDARD BANK
Branch Code	051001
Bank Account No.	081167016

Please use your 8-digit municipal account number as your reference number.

4. Purchase of electricity and payment of municipal accounts at EasyPay points such as registered Supermarkets.
5. Purchase of Electricity at Filling Stations.

With an online LiveChat facility, Prepaid24 has personal client support available from 07:00 - 23:00, 365 days of the year, with dedicated consultants ready to assist you with any questions you may have. If you want a consultant to phone you and assist you with the registration process, please send an email with your contact details to covidassist@prepaid24.co.za.

The BCMM Call Centre will be available between 8am and 8pm daily during the lockdown period. The contact number is **086 111 3017**.

A. SIHLAHLA
CITY MANAGER



COVID-19 Hotline: 0800 029 999

BUFFALO CITY
METROPOLITAN MUNICIPALITY