#### BUFFALO CITY METROPOLITAN MUNICIPALITY INLAND - MIDLAND - COASTAL

# INDIGENT REGISTRATION AND REVENUE MANAGEMENT ROLL-OUT CAMPAIGN

Buffalo City Metropolitan Municipality (BCMM) will be going on the road during the month of March 2020 for the Indigent registration Campaign to assist underprivileged citizens with access to subsidised municipal services.

BCMM will also be undertaking a revenue roll-out campaign in order to assist customers in addressing municipal billing and meter reading related matters.

The Metro has identified 40 locations that will be part of this campaign as part of its mandate of improving the lives of the citizens of the City and truly living up to its "A CITY HARD AT WORK" mission.

#### WHO BENEFITS FROM THE INDIGENT SUBSIDY?

A household of the Metro with a total income equal to or less than R3,600 per month, an account holder staying in the house and not owning more than one fixed property.

#### **HOW DO YOU APPLY?**

Ask for an indigent application form from your nearest municipal office. Complete and ask for the signature of your Ward Councillor and submit together with the supporting documents listed below.

#### WHAT BENEFITS WILL YOU RECEIVE?

- · 6 free kl of water
- . 50 free kWh of electricity
- Up to R572.14 discount on other municipal services

#### **ALREADY REGISTERED?**

If you have already registered as indigent you will need to re-apply at our site visits in March 2020. Before you re-apply, you must pay off any money that you owe to the municipality.



#### WHAT TO BRING

#### IF YOU ARE EMPLOYED -

- Proof of identification (ID book/card)
- Proof of income earning less than the threshold income (R3,600)
- · Proof that you receive a disability grant or pension
- A bank statement for the last three months or a sworn affidavit confirming that you do not have a bank account
- A bond statement for the last three months or a sworn affidavit declaring that you do not have a bond account

#### IF YOU ARE UNEMPLOYED -

- Proof of identification (ID book/card)
- · Affidavit confirming that you are unemployed
- · Affidavit that you have no other source of income or
- · Proof of pension if you are a pensioner

#### **DECEASED ESTATES -**

Please provide the following certified documents

- Letter of executorship from the Master's Office, or
- · A will registered and accepted by the Master's Office, or
- · A next-of-kin affidavit from the Master's Office.

### MUNICIPAL ACCOUNT PAYMENTS, QUERIES AND METER READING

BCMM Property Owners or Municipal Account Holders are encouraged to make use of this campaign and visit the offices on the dates as indicated on the reverse side of this leaflet in order to:

- · Pay outstanding municipal account debt
- · Make arrangements to settle debt owed to BCMM
- · Query your account
- · Provide your latest meter reading

#### SITE VISITS AND DATES

INLAND REGION				
DATE	TIME	AREAS	VENUE	WARD
2020-03-03	09:00	Phakamisa, Zwel 8, 9, 10, Cliff	Phakamisa Hall	25
2020-03-04	09:00	Dimbaza	Moses Twebe Hall	34
2020-03-05	09:00	Balassi, Zinyoka, Motel, Quzini etc.	Quzini Hall	35
2020-03-10	09:00	Dimbaza, Pirie Mission, Khayelitsha etc.	Pirie Mission Community Hall	36
2020-03-11	09:00	Westbank, Clubview, Tolofiyeni etc.	Mdingi Community Hall	37
2020-03-12	09:00	Lower Mngqesha, Tyusha, Bulembu etc.	Bulembu Community Hall	38
2020-03-17	09:00	Schornville, Rhayi, Kwalini etc.	Sesetu Primary School	39
2020-03-18	09:00	Fort Murray, Qongotha, Dubu etc	EkuPhumleni Primary School	40
2020-03-19	09:00	Zwelitsha 1, 2, 3, 4, 5, 6, 7, 10	Zwelitsha Hall	41
2020-03-24	09:00	Tyutyu, Bhisho, Peelton etc.	Mpengempengeni Centre	43
2020-03-25	09:00	Breidbach, Tshatshu, Sweetwaters etc.	Tshatshu	44
2020-03-26	09:00	Ilitha, Skobeni, Berlin etc.	Ilitha Hall	45
2020-03-31	09:00	Ndevana, Izeleni, Bongeni etc.	Ndevana Community Hall	49
MIDLAND REGION				
2020-03-03	09:00	Masibambane	Eluxolweni Community Hall	17
2020-03-04	09:00	Cuba	Eluxolweni Community	17
2020-03-05	09:00	Chris Hani (St Lukes)	Ikhazi Lethu Day Care Centre	26
2020-03-09	09:00	Ncalukeni	Gwiqi Hall	26
2020-03-10	09:00	Mabaleni	Community Hall	22
2020-03-11	09:00	Kwa Ndayi	Ntombozuko Closed School	22
2020-03-12	09:00	Luxhomo	Luxhomo Closed School	22
2020-03-16	09:00	Mtlabathi	Community Hall	22
2020-03-17	09:00	Mbolompeni	Community Hall	22
2020-03-18	09:00	Nxamkwana	School	22
2020-03-19	09:00	Mncotsho	Methodist Church	22
2020-03-23	09:00	Mbekweni	School	24
2020-03-25	09:00	Thambo Park	Church	24
2020-03-26	09:00	Nkqonkqweni	Nkqonkqweni Primary School	24
2020-03-30	09:00	Nxarhuni	Nxarhuni Community Hall	26
2020-03-31	09:00	Maclean Town	Church Hall	26
COASTAL REGION				
2020-03-03	09:00	Gxethu, Gwiligwili	School not same Venue	33
2020-03-04	09:00	Altile, Kuni 182	Tsholomnqa, Tintela	33 50
2020-03-05	09:00	Gwaba, Mtyana Tuba	School not same Venue Kwelerha Public Primary School	50
2020-03-11	09:00	Zikhova , Ngginisa,	Community Hall	33
2020-03-11	09:00	Mazikhanyi, Tyhusha, Kampini	Community Hall	33
2020-03-12	09:00	Magqazeni & Zizeni - Ncera Village 2	Village 2 Hall	31/32
2020-03-17	09:00	Airport Phase	Santa Hall	46
2020-03-18	09:00	Nompumelelo	Assemblies of God	15
2020-03-19	09:00	Mzamomhle	Mzamomhle Community Hall	27
2020-03-25	09:00	Ndancama	Bless Creche	10
2020-03-26	09:00	Second Creek	A.W. Burns Halls	19

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### BUFFALO CITY METROPOLITAN MUNICIPALITY DIRECTORATE OF FINANCE

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BUFFALO CITY METROPOLITAN MUNICIPALITY

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BUFFALO CITY METROPOLITAN MUNICIPALITY CUSTOMER CARE CALL CENTRE 086 111 3017

