















2016/17 SERVICE DELIVERY TARGETS AND PERFORMANCE INDICATORS

DIRECTORATE: FINANCE

Specific Objective	Strategies	Key Performance Indicator	Baseline 2015/16	2016/17 Target	Budget	Quarter 1 Target - Ending 30 September 2016	Portfolio Evidence	Quarter 1 Actual Performance	Rating Key	Reason for deviation	Corrective Measures Proposed
KPA 1: MUNICIPAL TRANSFORMATION ORGANISATIONAL DEVELOPMENT											
Sustainable city to meet operating obligations.	Implement revenue enhancement strategies	Milestones achieved towards implementation of Smart Metering	0	Feasibility study completed	R 8 000 000	Tender Process (Advertise Specification)	Media Advert of the tender	Tender approved by Specification Committee and waiting for the tender to be advertised by SCM		N/A	N/A
KPA 2: MUNICIPAL BASIC BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT											
To ensure all genuinely indigent households benefit from the indigent subsidy	Roll out indigent scheme to all indigent households in BCMM	Number of households earning less than R2820 per month with access to free basic services	73 750	78 750	R 83 714	1250 (75000)	Indigent Register	83 209		N/A	N/A
KPA 3: LOCAL ECONOMIC DEVELOPMENT											
Sustainable city to meet operating obligations.	Implement revenue enhancement strategies	Milestones achieved towards implementation of General Valuations 2017	GV Contract Awarded	Data Collection completed	R 14 000 000	Develop SLA	Signed SLA	SLA finalised awaiting signature of parties		N/A	N/A
KPA 4: GOOD GOVERNANCE AND PUBLIC PARTICIPATION											
Expenditure of all grant/capital infrastructure for service delivery in the applicable financial year	Accelerate implementation of grant / capital projects	% of municipality's capital budget actually spent on capital projects identified in terms of the IDP	>90%	>90%	R 600 000	10%	Section 71 Report	13%		N/A	N/A
KPA 5: MUNICIPAL FINANCIAL VIABILITY											
Sustainable city that meet its financial obligations.	Finance Bulk infrastructure investment plan.	% of capital budget allocated to bulk infrastructure	36%	36%	N/A	36%	Section 71 report	10%		The target set for the first quarter is incorrect and will be corrected during the mid year adjustment	Target to be corrected during the mid year adjustment
Sustainable city that meet its financial obligations.	Finance Bulk infrastructure investment plan.	% of capital budget allocated to towards renewal of existing infrastructure	58%	58%	N/A	58%	Section 71 report	9%		The target set for the first quarter is incorrect and will be corrected during the mid year adjustment	Target to be corrected during the mid year adjustment

Specific Objective	Strategies	Key Performance Indicator	Baseline 2015/16	2016/17 Target	Budget	Quarter 1 Target - Ending 30 September 2016	Portfolio Evidence	Quarter 1 Actual Performance	Rating Key	Reason for deviation	Corrective Measures Proposed
To achieve MSCOA full compliance by 1 July 2017	Accelerate implementation of grant / capital projects	% compliance with NT MSCOA assessment report	50% mSCOA compliance	80% mSCOA compliance	R 9 299 700	55% mSCOA compliance	mSCOA progress report				
To obtain a clean audit report		Improvement of the AG Audit Opinion	Qualified Audit Report.	Unqualified report with no matters of emphasis	R 4 250 000	No reporting this quarter	N/A	No reporting this quarter	N/A	N/A	N/A
Sustainable city to meet operating obligations.	Implement revenue enhancement strategies	% revenue Collection Rate as measured in accordance with the MSA performance regulations	92%	93%	To complete	92%	Mayoral Report (S71)	82%		During the first Quarter, annual charges are raised which inflates the billing. During the period thereafter, the debt is collected which results in the ratio increasing. As with previous trends, it is anticipated that the ratio will stabilise.	Debt collection action is implemented on a daily basis to ensure that debt is collected timeously. The collection action ranges from telephone reminders to disconnection and blocking of services, as well as legal action
		Milestones achieved towards implementation of General Valuations 2017	GV Contract Awarded	Data Collection completed	R 14 000 000	Develop SLA	Signed SLA	Develop SLA		N/A	N/A
To ensure that BCMM is financially viable	Maintenance of credit rating at better than A	Credit rating maintained at better than A	>A	>A	200 000	>A	Credit rating report	A1/A		Target achieved but is based on an assessment performed in May 2014 on the 2013/14 financial statements	New rating in progress
	Maintain favourable cash management procedures	Cash is available for regular commitments (current ratio)	1.6:1	1.65:1	N/A	1.61:1	Per Calculation	2.99 : 1		N/A	N/A
	Maintain favourable cash management procedures	Debt coverage ratio	>20 times	>20 times	N/A	>20 times	Per Calculation	45.75 times		N/A	N/A
To ensure that BCMM is financially viable	Maintain long term borrowings below NT threshold	Debt to revenue ratio	<35%	<35%	N/A	<35%	Per Calculation	10.82		N/A	N/A
	Maintain long term borrowings below NT threshold	outstanding service debtors to revenue ratio	<32%	<32%	N/A	<32%	Per Calculation	20.85%		N/A	N/A
	Maintain long term borrowings below NT threshold	Cost coverage	<3x fixed operating expenditure	<3x fixed operating expenditure	N/A	<3x fixed operating expenditure	Per Calculation	3.37		N/A	N/A