ANNEXURE AB

PUBLIC COMMENTS RECEIVED ON

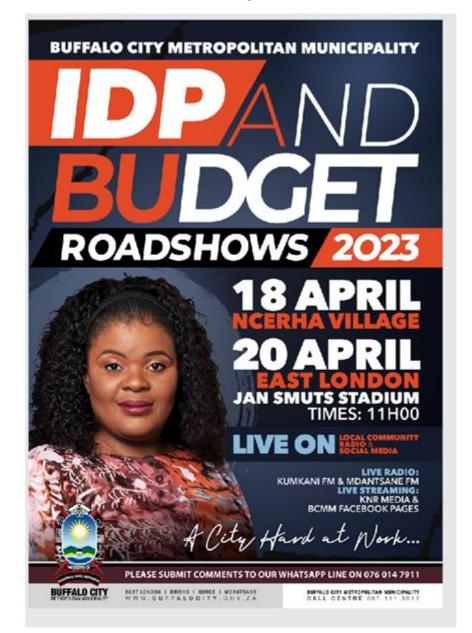
2023/2024 DRAFT REVISED

INTEGRATED DEVELOPMENT PLAN

AND MEDIUM TERM REVENUE

AND EXPENDITURE FRAMEWORK

BUDGET



PUBLIC SUBMISSIONS MADE DURING IDP/BUDGET ROADSHOWS

PUBLIC COMMENTS RECEIVED ON DRAFT 2023/2024 (REVISED) INTEGRATED DEVELOPMENT PLAN (IDP) AND DRAFT MEDIUM TERM REVENUE AND EXPENDITURE FRAMEWORK BUDGET DURING MEETINGS VIA ORAL INPUTS, FACEBOOK AND WHATSAPP PLATFORMS

FOR CONSIDERATION BY THE TOP MANAGEMENT TEAM, BUDGET STEERING COMMITTEEE AND COUNCIL

Community Need / Issue	Description	Location (Ward/Area)	Comments
ROADS, BR			DGES, POTHOLES, SPEEDHUMPS,
	FO	OTPATHS	
Tarred Roads	Budget allocated annually and spent on regravelling instead of re-doing roads request tarring	31	Tarring/surfacing of Internal gravel roads in rural villages requires significant capital investment which is not within the scope of the current budget allocation. Annually there is a budget allocation for the gravelling of rural roads, which is identified in conjunction with the ward cllr.
Roads	Maintenance of roads at eMagqazeni; road between village 1& 4 should be completed	31	Annually there is a budget allocation for the roads in the ward. These roads are identified in conjunction with the ward councillor.
Bridge	Bridge request to link Potye in village 7	31, Village 7	
Roads	Roads in Tsholomnqa are in bad condition	32	
Roads	Ngqinisa Village: Kiwane Resort road crossing	Ngqinisa	Annually there is a budget allocation for the roads in the ward. These roads are identified in conjunction with the ward councillor.

Community Need / Issue	Description	Location (Ward/Area)	Comments
ROADS, BR		STRIAN BRI	DGES, POTHOLES, SPEEDHUMPS,
Access Road	There was no road leading to the grazing land next to Kiwane and a request for an access road to be constructed.	32	
Speedhumps	Request for entire ward including Zone 9	25	
Pedestrian Bridge	At Zone 9	25	
Roads	Roads in the ward in bad conditions including internal roads	35	Annually there is a budget allocation for the roads in the ward. These roads are identified in conjunction with the ward councillor.
Speedhumps	A lot of accidents happen from the tar road from Cumakala	35	
Rail guard	In Mzontsundu area rail guards are requested	35	
Bridge	A bridge request at Cwengcwe as children cannot access school on rainy days	35	
Roads	Pirrie, New Rest request roads	38	Annually there is a budget allocation for the roads in the ward. These roads are identified in conjunction with the ward councillor.
Roads	Upgrading of roads in the ward and filling of potholes	37	Annually there is a budget allocation for the resurfacing of roads in the ward. These roads are identified in conjunction with the ward councillor. The repair of potholes is a continuous process whereby potholes that are repaired on an ongoing basis.
Roads	To be done at Noncampa and Gwaba	38	Annually there is a budget allocation for the roads in the ward. These roads are identified in conjunction with the ward councillor.

Community Need / Issue	Description	Location (Ward/Area)	Comments
ROADS, BRI	•		DGES, POTHOLES, SPEEDHUMPS,
	FO	OTPATHS	
Bridge	Request a bridge at Noncampa and Gwaba children cannot cross over to another area	38	
Roads, water	Request at Kwelerhana	38	
Roads	To be done at Noncampa and Gwaba	38	Annually there is a budget allocation for the roads in the ward. These roads are identified in conjunction with the ward councillor.
Bridge	Request a bridge at Noncampa and Gwaba children cannot cross over to another area	38	
Roads, water	Request at Kwelerhana	38	
Roads	Thyusha roads last done in 2018	38, Thyusha	Annually there is a budget allocation for the roads in the ward. These roads are identified in conjunction with the ward councillor.
Roads	Roads at Qongqotha and Nonibe are very bad. Taxis refuse to enter the area	40	Annually there is a budget allocation for the roads in the ward. These roads are identified in conjunction with the ward councillor.
streetlights	In Zwelitsha, crime is too much because it is dark	41	
Street naming	In Zwelitsha	41	
Roads	Centre island to be cemented so as to avoid dumping	41, Zwelitsha	
Speedhumps	In Bisho to calm traffic and accidents	43	
Roads	Upgrading of roads in Peelton	43	Tarring/surfacing if Internal gravel roads in rural villages requires significant capital investment which is not within the scope of the current budget allocation. Annually there is a budget

Community Need / Issue	Description	Location (Ward/Area)	Comments
ROADS, BR		STRIAN BRI	DGES, POTHOLES, SPEEDHUMPS,
			allocation for the gravelling of rural roads, which is identified in conjunction with the ward councillor.
Streetlights	It is dark at night in Sweetwaters	44	
Roads	Inner roads at Nkqonkqweni	45	Annually there is a budget allocation for the roads in the ward. These roads are identified in conjunction with the ward councillor.
Speedhumps	That speed bumps should be installed on the road as there was a school nearby.	45	
Bridge		45	
Speedhumps	That speed bumps should be constructed on the road as there was a school nearby	49	
Roads		5, Scenery park	
Streetlights	No street lights on Douglas Street.	8	
Potholes	When will project for fixing potholes resume.	9	Annually there is a budget allocation for the resurfacing of roads in the ward. These roads are identified in conjunction with the ward councillor. The repair of potholes is a continuous process whereby potholes that are repaired on an ongoing basis.
Roads	Resurfacing of access roads at eZizweni	27	Annually there is a budget allocation for the resurfacing of roads in the ward. These roads are identified in conjunction with the ward councillor.
Roads and potholes	The roads needed to be resurfaced and potholes fixed.	29	Annually there is a budget allocation for the resurfacing of roads in the ward. These roads are

Community Need / Issue	Description	Location (Ward/Area)	Comments
ROADS, BR		STRIAN BRI	DGES, POTHOLES, SPEEDHUMPS,
			identified in conjunction with the ward councillor. The repair of potholes is a continuous process whereby potholes that are repaired on an ongoing basis.
Speedhumps	Request speed humps from Mount Ruth Road at Cuba	17	
Roads	Roads from Potsdam to the rural areas, taxis cannot enter due to bad condition of roads	22	Annually there is a budget allocation for the regravelling of roads in the ward. These roads are identified in conjunction with the ward councillor. The repair of potholes is a continuous process whereby potholes that are repaired on an ongoing basis.
Pedestrian bridge	Between 1900 at N.U. 14 area to 200 are at N.U.16 and also between 800 area in N.U.14 and 800 to Mtyeku school and street in N.U.14 300 area	23	
Speedhumps	N6 National Road require speedhumps	26	
Speedhumps	Tarred roads next to Vukuhambe, request speed humps as the cars are driven at high speed	30	
Roads	Request budget for Tembelihle & Manyano roads in the next budget	30	The Mdantsane Roads upgrade program is targeted at the upgrading of gravel roads in Mdantsane to surfaced standards including those in ward 30
Bridge	Between 38 area and 40,	42	

Community Need / Issue	Description	Location (Ward/Area)	Comments
ROADS, BR	•	STRIAN BRI OTPATHS	DGES, POTHOLES, SPEEDHUMPS,
Streetlights	In Zwelitsha, crime is too much because it is dark	41	
Speed humps	Request for entire ward including Zone 9	25	
Potholes	Potholes on main road in NU.17.	22	Portfolio Head Infrastructure will assess the area and potholes be filled in the current financial year. The repair of potholes is a continuous process whereby potholes that are repaired on an ongoing basis.
Bridge Crossing	Bridge crossing from 47 to 46 as in rainy weather it is hard to cross	14	
Stormwater	Water dumps and damage houses and roads.	24	Roads drainage improvements have been identified, awaiting budget allocation.
Speed humps	Parkridge at Ranonkel Street.	6	

Community Need / Issue	Description	Location (Ward/Area)	Comments
CONSTR	RUCTION OF HOUSES, REC	CTIFICATION	N OF HOUSES, TITLE DEEDS
Houses	Manqineskhova houses requires renovations in Sunny South, Pumlani	31, Sunny South	The Municipality receives once human settlement grant for building the houses; no provision is made for renovations.
Houses	Ntenteni, Airport Park living next to airport poles to be relocated	31	SPD to identify alternative land
Houses	500 houses that were to be built at Phozi	32, Phozi	Not written received yet for subsidy registration process and thereafter construction, Beneficiary are encouraged to register for allocation at BCMM Offices.
Houses	50 houses were built out of 61 planned at Kaysers Beach	32, Kaysers beach	The Prov. Dept of Human Settlement has confirmed to have done 50 housing units out of 61. The balance of 11 households couldn't be attended due to the original beneficiaries not occupying the house (possibility that the houses were sold)
Houses	Houses request for Gxetu village	33	Ward Clir must request Consumer education session be followed by NHNR until land and budget become available.
Housing	House had collapsed after heavy rains and had not received any assistance from the Municipality.	33	The beneficiary to make a submission through ward Councillor for consideration by the Provincial Dept of Human Settlements.
Damaged house	Twecu raised a concern regarding the disaster houses that had not yet been fixed.	33	The second phase of disaster houses is going to begin upon appointment of the Professional team possible before July 2023.
Rectification of houses	Rectification of houses in Phola park, houses were built in 1999	34	Provincial Dept has confirmed to have rectified 150 houses. Provincial Dept has committed to

Community Need / Issue	Description	Location (Ward/Area)	Comments
CONSTI	RUCTION OF HOUSES, REC	CTIFICATION	N OF HOUSES, TITLE DEEDS
	and only 50 houses were rectified		include other houses that might need rectification in their next financial year.
Houses	Request for elderly people and orphans	35	Province needs to confirm funds/budget availability
RDP houses	Request is a Kwelerhana and Thyusha for RDP houses not built	38	NHNR had been done, land and budget must be made avilable
houses	Destitute houses with no roofing	38	Prov. Dept of Human Settlements has confirmed to be in the processs of appointing a contractor before end June 2023
Houses	Last built in 1998 (Phase 1) other areas are built and are in phase 2 and request time-frame on building of houses	39	BCMM is currently finalising design for internal services in preparation for instructure installation to 161 sites at Ginsberg. The land for more houses has been identified at sweetwaters it is still under planning processes.
houses	No houses at Schornville and there are backyard dwellers	39	Prospective beneficiaries are contained in the National Housing Needs register (NHNR). Once funding is available houses will be provided.
Houses	Request houses at Qongqotha	40, Qongqotha	Prospective beneficiaries are contained in the National Housing Needs register (NHNR). Once funding is available houses will be provided.
RDP houses	At Dubhu	40, Dubhu	Prospective beneficiaries are contained in the National Housing Needs register (NHNR). Once funding is available houses will be provided.
Houses	Requests for houses to be built at Sweetwaters and it has not	41	Prospective beneficiaries are contained in the National Housing Needs register (NHNR). Once funding is available houses ill be provided.

Community Need / Issue	Description	Location (Ward/Area)	Comments
CONSTR	RUCTION OF HOUSES, REC	CTIFICATION	N OF HOUSES, TITLE DEEDS
	been mentioned number of houses to be built		
Houses	No development in Breidbach	44	Prospective beneficiaries are contained in the National Housing Needs register (NHNR). Once funding is available houses ill be provided.
Houses	No development in Breidbach, houses request for old village in Nkqonkqweni	44	The BCMM and Provincial Department of Human Settlements are in the process of building houses in Breidbach.
Construction of houses		45	BCMM is currently packaging the submission to NHBRC &thereafter funding application for construction of houses at Ilitha North, Skobeni & Hanover, funding agreement is expected to be signed before September this year.
Houses	Gxoyi Village made a request for houses	49	The BCMM and Provincial Department of Human Settlements are in the process of building houses in Breidbach.
Houses	Houses at Mekeni Street were leaking and that the household goods in those houses were getting damaged Executive Mayor requested to consider those houses when drafting the budget.	1	The Provincial Dept of Human Settlement has been requested to include this project into their rectification programme.

Community Need / Issue	Description	Location (Ward/Area)	Comments
CONST	RUCTION OF HOUSES, REC	CTIFICATION	N OF HOUSES, TITLE DEEDS
Houses	Houses for backyard dwellers - elderly residents who were residing at an open land in front of the community hall going down towards Ngcabanga river registered for houses back in 1991 but still have no houses.	6	The houses issues are addressed through DVRI mega project.
2 roomed houses	Houses they occupied were very small for their families, referring to two (2) roomed houses and requested assistance on the matter	9	The matter is taken for discussion with Provincial Dept of Human Settlements, the two roomed houses were based on the old subsidy agreement.
Houses	Construction of houses in the informal settlement would commence.	9	The construction of about 500 housing project at Braelyn has been blocked by land invasion, alternative land to be sourced for moving people to the TRAs.
Houses	Two thousand five hundred (2500) houses mentioned in the presentation, none of the residents from Reeston were going to benefit and that those houses would be given to outsiders	13	Reeston community has benefited in all the phases of housing Development in Reeston.
Houses	Boxwood project since 2011-construction of one hundred and eighty-five (185) houses be accelerated.	46	The construction of internal services such as roads % stormwater has been done to the first phase of 1404 sites, house construction to commence before November 2023 at Boxwoood

Community Need / Issue	Description	Location (Ward/Area)	Comments
CONST	RUCTION OF HOUSES, REC	CTIFICATION	N OF HOUSES, TITLE DEEDS
Housing	Elderly woman by the name Margaret, who had been on the waiting list for a house for eighteen (18) years	47	People on the national housing needs register should wait until land and budget is available.
Housing	Back yard dwellers for housing provisions	11	People on the national housing needs register should wait until land and budget is available.
Houses	Daluxolo: one in ward 11 and the other in ward 20. 22 houses will be built, request clarity on which Daluxolo the budget is referring to	11	HDA has been appointed for construction of top- structures at Mdantsane cluster 2 housing project, construction on site to commence before July 2023
houses	Ilinge project Bufferstrip project: 21 people that were left behind that were occupied by Velwano residents. Promised temporal shelters and were requested to identify land which was identified	14	There is number of applications for TRAs submitted to the National Dept in response to disaster related incidents that are not yet responded. The identified land needs to be scrutinised through Council processes as it is critical for TRA applications to be approved
Houses	Slovo Park residents have been residing there since 1990.	20	Township establishment is in the process of being discussed by Municipal Planning Tribunal (MPT).
Houses	Request 300 houses that were left from 800 promised houses in Potsdam	22	The balance of 300 houses for Potsdam Village tender document is being prepared with intention of putting a tender before end July 2023 for construction of the top structures.
Houses	Unoccupied houses in the ward	23	BCMM Human Settlements will undertake verification to determine the ownership.

Community Need / Issue	Description	Location (Ward/Area)	Comments
CONST	RUCTION OF HOUSES, REC	CTIFICATION	OF HOUSES, TITLE DEEDS
Houses	Manyano & Tembelihle: request houses	30	Prospective beneficiaries are contained in the National Housing Needs register (NHNR). Once funding is available houses will be provided.
Houses	Nondula project approved other informal settlements in the ward not mentioned for housing project	42	BCMM has appointed a consultant to prepare designs for infrastructure services in preparation for construction of internal services.
Houses	Provision of houses for Lilian Ngoyi informal settlement	48	Prospective beneficiaries are contained in the National Housing Needs register (NHNR). Once funding is available houses ill be provided.
Housing	Phola park was promised to be removed at that disastrous zone	48	Once land is available, they will be relocated.
Houses	Gomomo park not mentioned for housing project	48	Prospective beneficiaries are contained in the National Housing Needs register (NHNR). Once funding is available houses will be provided.
Houses	No houses at Schornville and there are backyard dwellers	39	Prospective beneficiaries are contained in the National Housing Needs register (NHNR). Once funding is available houses will be provided.
Houses	Back yard dwellers	11	Prospective beneficiaries are contained in the National Housing Needs register (NHNR). Once funding is available houses will be provided.
Houses	Phola park	48	Prospective beneficiaries are contained in the National Housing Needs register (NHNR). Once funding is available houses will be provided.

Community Need / Issue	Description	Location (Ward/Area)	Comments
CONSTI	RUCTION OF HOUSES, REC	CTIFICATION	N OF HOUSES, TITLE DEEDS
Houses	Two thousand five hundred (2500) houses mentioned in the presentation, none of the residents from Reeston were going to benefit and that those houses would be given to outsiders	13	Reeston community has benefited in all the phases of housing Development in Reeston.

Community Need / Issue	Description	Location (Ward/Area)	Comments
BUSH CI	LEARING, DE-FORESTATIO	N, GRASS C	CUTTING, WARD BEAUTIFICATION
Big tree cutting	An elderly resident Mama Rala	31	The mandate of BCMM and the department is limited
	at Bhekela area stated that there		to trees outside properties, however the Department
	were trees in her yard that were		will conduct an assessment and intervene in the
	growing uncontrollable and		2023/24 financial year. The Department is in the
	posed a danger to her house when it was windy and made a		process of procuring cherry pickers and chainsaws which will enable the department to help adequately.
	request for the trees to be felled		which will enable the department to help adequately.
	as she was staying with a		
	physically challenged husband.		
Grass cutting	in 2012 two (2) Villages (Atyile	25	The scope of the department is limited to grass
	and Nkqonqweni) were identified		cutting in the urban areas and townships due to
	that the bhosisi grass was		constraints in internal capacity and resources,
	overgrown and were promised		however the department will conduct an assessment
	that the community would be		and seek an intervention from sector government
	assisted in that regard, but nothing had been done so far.		departments through IGR structures. The land in question may be required for agricultural purposes
	Hothing had been done so far.		and other land uses which sector departments can
			also assist the Municipality. The land use
			management aspects will require an integrated
			approach which the department will follow up on and
			be able to strategize on possible interventions.
Ward beautification	Beautification of the ward and	39	The department commenced with the bush clearing
	bush clearance		programme on the 10 th of May 2023 at ward 39,
			Ginsberg and will intensify the programme through
			contract 283 in the 2023/2024 financial year.

Community Need / Issue	Description	Location (Ward/Area)	Comments
BUSH CI	LEARING, DE-FORESTATIO	N, GRASS C	UTTING, WARD BEAUTIFICATION
Bush clearance	Bushes that were used by thugs to rape young girl those bushes be permanently removed. open spaces should then be used for market stalls so as to keep the place busy and occupied.		The department has commenced with grass cutting in the ward and is intending to accelerate the implementation of the bush clearing programme through contract 283 in the 2023/2024 financial year.
Bush clearance	Bushes that were used by thugs as a hideout and requested that the bushes be removed permanently.	9	The Department commenced with bush clearance at Paragon Road within the ward in April 2023 and identified priority areas that will be attended to before the end of the financial year and at the beginning of the 2023/2024 financial year.
Grass cutting	Grass Cutting of the sports field.	13	
Bush clearance	The bush in Quigney which was used for criminal activities and requested for permanent removal.	47	The Department will conduct an assessment in the ward and intensify the bush clearing programme through contract 283 in the 2023/2024 financial year.
Bush clearance	Be done in Nkandla	11	The Department has conducted an assessment in the ward and will intensify the bush clearing programme through contract 283 in the 2023/2024 financial year.
Grasscutting	Be done inside the ward not only in Qumza highway	14	The Department has commenced with grass cutting in the ward and will intensify the programme in the internal streets of the ward in the 2023/2024 financial year.
Bush clearance	Requested by N.U.17 the surburb in Mdantsane	22	The Department will conduct an assessment in the ward and will intensify the bush clearing programme through contract 283 in the 2023/2024 financial year.

Community Need / Issue	Description	Location (Ward/Area)	Comments
BUSH CI	LEARING, DE-FORESTATIO	N, GRASS C	CUTTING, WARD BEAUTIFICATION
Bush clearing		11	The Department will conduct an assessment in the ward and will intensify the bush clearing programme through contract 283 in the 2023/2024 financial year.
Big tree cutting	An elderly resident Mama Rala at Bhekela area stated that there were trees in her yard that were growing uncontrollable and posed a danger to her house when it was windy and made a request for the trees to be felled as she was staying with a physically challenged husband.	31	The mandate of BCMM and the department is limited to trees outside properties, however the Department will conduct an assessment and intervene in the 2023/24 financial year. The Department is in the process of procuring cherry pickers and chainsaws which will enable the department to help adequately.

Community Need / Issue	Description	Location (Ward/Area)	Comments
	WATER, SANITA	TION AND S	STORMWATER
Water	Provision of water for all the areas	31	There is water supply in most of the areas in Ward 31, besides the areas that are on private land where the City is unable to install permanent water infrastructure (i.e Mdudura, Airport, Bompini, Overton etc.), these areas are currently assisted by water tanker deliveries.
Boreholes	Boreholes that needed to be maintained and be operational in order to assist with the provision of water.	31	Currently, do not use boreholes as all the villages are connected to the bulk water supply from Umzonyana water treatment works. It was only Ncera village 1 that used borehole water supply and that borehole is still available as a backup.
Dams	Dams need to be cleaned.	31	
Water	No water in the entire ward	32	It is acknowledged that there are water supply challenges in the ward due to water interruptions on Amatola Water bulk water supply, which supplies water to most of the ward 32 villages. These challenges are also due to illegal connections on the bulk water lines to reservoirs, frequent break downs on Amatola bulk mains and load shedding. The City has started to implement an alternative bulk supply project to remove Sandile, Gqala, Mpongo and Xhamini villages from Amatola Water bulk system and connect them to BCMM's bulk water supply system from Needscamp regional storage reservoir. This will reduce the water demand from Amatola Water supply system and allow more to go to other villages are still connected to Amatola Water System. Amatola Water has also just completed a project for the replacement of the bulk pipeline, which was frequently bursting, leading to no water going into the main storage

Community Need / Issue	Description	Location (Ward/Area)	Comments
	WATER, SANITA	TION AND S	STORMWATER
			reservoir at Openshaw, which then distributes to all villages.
Water in sportsfield	A request for water at the Mpongo Sportsfield as it was a necessity when playing rugby.	32, Mpongo	There is no municipal water infrastructure close to Mpongo Sportfields, a standpipe will be consider in future, when a permanent water reticulation is installed for the entire village. There is currently budget constraint for the construction of a regional storage reservoir at Xhamini and installation of reticulation mains from Xhamini reservoir to Sandile and Mpongo villages.
Sewerage	Being vandalised, request security or speed up	25	Matter will be investigated further and reported at the next session once the scope and size has been determined.
Water	Water pipes were never installed properly at Rhamnyibe depended on water supply by municipality	35	The City is currently conducting a feasibility study for the provision of water to all villages in ward 35 and the study is expected to be completed in June 2023.
Water	Water is scarce in the ward	37	The City is currently extending/upgrading the bulk supply from Amahleke scheme in order to supply Mdingi village and new village extensions. This is implemented as a multi-year programme due to budget constraints.
Water		39	Water supply in the rural areas of ward 39 is affected by inadequate bulk supply from Amatola Water due to load shedding, illegal connections on Amatola bulk mains and village extensions, which are not communicated to the Department before construction. The City is assisting with water tankers in the affected areas. Investigations for the provision of alternative

Community Need / Issue	Description	Location (Ward/Area)	Comments
	WATER, SANITA	TION AND S	STORMWATER
			water supply to the affected areas will be conducted in the new financial year.
Water		43	Water supply in these areas is affected by 5-6 load shedding, which affects the provision of bulk water supply by Amatola Water. The City assists with water tankers in the affected areas. Amatola Water is still negotiating with Eskom for possible exemption from load shedding in their key water treatment works and pump stations to these areas.
Water	Request from Siyathemba area, water getting from borehole and dependant on electricity. Black outs are affecting water accessibility	44	The City to investigate alternative water supply to Siyathemba village and assists with tankers when the borehole is not functional.
Water and Toilets	Request for Tshabo residents	45, Tshabo	The City is currently conducting a feasibility study with preliminary designs for the extension of the existing water infrastructure to cover the village extensions.
Storm water pipes	Burst storm water pipes at Margaret Mcinga in Phase 3, stating that the water was flooding houses.	9	Complaint to be investigated to determine if it is a water main or stormwater pipe.
Sewer pipes	Fixing of burst sewer pipes.	47	
Stormwater		14	
Water and tanks	Request standpipes and water tanks at Cuba and eLuxolweni	17	Currently conducting a feasibility study for the provision of water services in these villages. Water is provided with tankers in the areas where there is no infrastructure, further investigations will be

Community Need / Issue	Description	Location (Ward/Area)	Comments
	WATER, SANITA	TION AND S	STORMWATER
			undertaken to assess the need for additional water tanks.
Dams	2 dams that require to be closed at Eluxolweni bring mosquito	17	
Stormwater	Promised to be cleaned up	17	
Water	Water challenge at Mpundu area. No water from taps	26	The City is currently implementing a multi-year programme for the upgrading of the Newlands bulk water system from Nahoon Dam in order to accommodate the rapid growth of development in the whole Nxarhuni area. We have in the meantime provided water tanks that are filled up by tankers as a temporary measure until the bulk system is completed. The implementation of this programme is limited to available budget per financial year.
Water	Provision of water for all the areas	31	
Maiden dam	Project never kick started in that dam	38	
Toilets	Building of new toilets	31	
Toilets	More toilets request kwaTshatshu and Crosssroads	25	Toilets will be provided in the 2023/24 FY as part of the rural sanitation backlog eradication program that is multi-year in nature.
Toilets	Request for toilets at Rhamnyibe	35	
Toilets	Rhythm city residents request toilets to be built in the ward	38	
Maiden dam	Project never kick start in that dam	38	

Community Need / Issue	Description	Location (Ward/Area)	Comments
	WATER, SANITA	TION AND S	STORMWATER
Toilets	Request for toilets to be built at Qongqotha	40	Toilets will be provided in the 2023/24 FY as part of the rural sanitation backlog eradication program that is multi-year in nature.
Title deeds Toilets	Mayor to visit the rental houses at Pefferville and investigate whether those houses belonged to the occupants. occupants should be provided with Title Deeds because Buffalo City Metropolitan Municipality was not renovating those houses. Construction of flushing toilets in	13	
	an old community hall that was being used as a clinic.		
Toilets	Requests toilets as there are household with no toilets in Potsdam	22	
Roads, water	Request at Kwelerhana	38	The City is currently investigating alternative bulk water supply options as the currently bulk supply from Amathole District municipality is inadequate and inconsistent. The report is expected to be completed by June 2023.
Rural sanitation	Request for sucking of toilets in all the areas in the ward and some were collapsing need reconstruction	31	Emptying of toilets is done and allocated budget annually as an ongoing program. Work will be done in this ward in 2023/24.

Community Need / Issue	Description	Location (Ward/Area)	Comments
	WATER, SANITA	TION AND S	STORMWATER
Toilets	Building of new toilets	31	Building of toilets in the ward forms part of the rural sanitation backlog eradication program which is allocated a budget annually for all rural wards to benefit.
Water in sportsfield	A request for water at the Mpongo Sportsfield as it was a necessity when playing rugby.	32, Mpongo	There is no municipal water infrastructure close to Mpongo Sportfields, a standpipe will be consider in future, when a permanent water reticulation is installed for the entire village. There is currently budget constraint for the construction of a regional storage reservoir at Xhamini and installation of reticulation mains from Xhamini reservoir to Sandile and Mpongo villages.

Community Need / Issue	Description	Location (Ward/Area)	Comments
COMMUNITY HA		ATION CENT OUTH CENTR	RES, RECREATIONAL PARKS/FACILITIES, RES
Community Hall	Community hall request at eMagqazeni in Village 2	31	Land ownership is to be confirmed for all Community Hall requests in rural areas. Once this process is completed, the necessary processes are to be undertaken for the Development of Community Halls in order of priority and pending the availability of funding.
Community Hall	Request for fencing of a hall in Pozi Village.	32, Pozi	
Community hall (no water)	Hall in Kalkeni without water at all	33, Kalkeni	Rural halls have not officially been handed over to BCMM therefore there is no budget allocation for the maintenance and refurbishment of facilities. To conduct investigations to determine the feasibility and budget requirements for water provision.
Community hall and playground	Gxethu raised a complaint that there was no hall, playground,	33, Gxetu	Land ownership is to be confirmed for all Community Hall requests in rural areas. Once this process is completed, the necessary processes are to be undertaken for the Development of Community Halls in order of priority and pending the availability funding. The issue of playground equipment is to be taken up with Sport and Recreation Department.
Community Hall	For the ward where to hold meetings and funerals	36	Land ownership is to be confirmed for all Community Hall requests in rural areas. Once this process is completed, the necessary processes are to be undertaken for the Development of Community Halls in order of priority and pending the availability of funding.
Community hall	Be prioritised as there are no places to hold meetings in the ward	37	Land ownership is to be confirmed for all Community Hall requests in rural areas. Once this process is completed, the necessary processes are to be

Community Need /	Description	Location (Ward/Area)	Comments
COMMUNITY H		ATION CENT	RES, RECREATIONAL PARKS/FACILITIES, RES
Community hall		38	undertaken for the Development of Community Halls in order of priority and pending the availability of funding. Land ownership is to be confirmed for all Community Hall requests in rural areas. Once this process is completed, the necessary processes are to be undertaken for the Development of Community Halls in
Community Hall	Request for Nonibe residents	40	order of priority and pending the availability of funding. Land ownership is to be confirmed for all Community Hall requests in rural areas. Once this process is completed, the necessary processes are to be undertaken for the Development of Community Halls in order of priority and pending the availability of funding.
Library	Request even if its mini library, children have to travel to town for research and other school projects	41	BCMM receives a subsidy from DSRAC for the operating of libraries. An application will have to be done to DSRAC for the necessary funding for the development and staffing of a library in that area.
Community hall	Qalashe area	44	Land ownership is to be confirmed for all Community Hall requests in rural areas. Once this process is completed, the necessary processes are to be undertaken for the Development of Community Halls in order of priority and pending the availability funding.
Youth centre	Request for Nkqonkqweni	45	
Community hall		45	Land ownership is to be confirmed for all Community Hall requests in rural areas. Once this process is completed, the necessary processes are to be undertaken for the Development of Community Halls in order of priority and pending the availability funding.

Community Need / Issue	Description	Location (Ward/Area)	Comments
COMMUNITY HA		ATION CENT OUTH CENTR	RES, RECREATIONAL PARKS/FACILITIES, ES
Information centre/library	information centre or library be constructed.	49	BCMM receives a subsidy from DSRAC for the operating of libraries. An application will have to be done to DSRAC for the necessary funding for the development and staffing of a library in that area.
Library		5	
Recreational facilities	Construction of recreational facilities including the library, art centre and a museum	5	
Community hall	Community hall which had been vandalized in the previous years and requested renovations	5	Need more clarity as to which hall is being referred to. Scenery Park Hall is in use.
Recreational centres		16	
Community hall		28 (Mzamomhle)	There is an existing Hall in Mzamomhle. Need more clarity as to the ward issue raised
Recreational park			
Community hall		46	Land ownership is to be confirmed for all Community Hall requests in rural areas. Once this process is completed, the necessary processes are to be undertaken for the Development of Community Halls in order of priority and pending the availability of funding.
Community hall		22	Potsdam Community Hall has been vandalized and is not in a usable condition. Until such time that sufficient security is in place, no further refurbishment can take place.

Community Need / Issue	Description	Location (Ward/Area)	Comments
COMMUNITY HA	•	ATION CENT OUTH CENTR	RES, RECREATIONAL PARKS/FACILITIES, ES
Community hall	No place for community gathering		Land ownership is to be confirmed for all Community Hall requests in rural areas. Once this process is completed, the necessary processes are to be undertaken for the Development of Community Halls in order of priority and pending the availability of funding.
Community hall		30	
Library		5 (Scenery Park)	BCMM receives a subsidy from DSRAC for the operating of libraries. An application will have to be done to DSRAC for the necessary funding for the development and staffing of a library in that area. Possible area to be identified at Scenery Park Hall for the purposes of a library.
Maintenance of community hall	Maintenance of community hall kwa Vostile	31, Vostile	

Community Need / Issue	Description	Location (Ward/Area)	Comments
	ELECTRICITY, HIGH	I MAST LIGH	ITS, STREETLIGHTS
Electrification of houses	Electrification was never finished in Sunny south	31	All houses that were completed and occupied at the time of the project were electrified. A list of houses completed after the project needs to be provided so they can be forwarded to Eskom for the infill program.
Electricity	When there is an extension of villages in the ward provide electricity	32	A request for electrification of a village extension needs to be submitted to BCMM, each extension would need to follow a planning stage. • To identify land ownership • Is it on developable land • Will the village be formalised through town planning. • Will it remain a rural village • Once this has been completed Eskom will be requested to add the area to their electrification plans
Highmastlight	Requested in Pakamisa to fight crime	25	Pakamisa has received high masts; the councillor will be contacted to identify other areas, where high-mast are required. An Engineering study will then be conducted to ensure the geo structure as well as other issue support high-mast installation
Electrification	eMadakeni to electrify newly build houses	36	Electricity Department program electrification based on information submitted by Human Settlements (HS) Once this houses project has been 80% completed and occupied HS will inform Electricity to implement the electrification. The project will then be scheduled on the electrification program. If the area falls in the Eskom area of supply Eskom will be informed to add area into their electrification planning

Community Need / Issue	Description	Location (Ward/Area)	Comments
	ELECTRICITY, HIGH	I MAST LIGH	TS, STREETLIGHTS
Electrification	Rhythm city is not mentioned in the presentation and ward priorities	38	A request for electrification of a village needs to be submitted to BCMM, each village would need to follow a planning stage. • To identify land ownership • Is it on developable land • Will the village be formalised through town planning. • Will it remain a rural village • Once this has been completed Eskom will be requested to add the area to their electrification plans
streetlights	In Zwelitsha, crime is too much because it is dark	41	An inspection and repairs will be done in the area. Street light faults can be reported to Customer Car 043 050 5683
Electricity	Electrification at Ezizeni	44	This area is following a formal township establishment, electrification can only be considered once this process has been completed
Streetlights	It is dark at night in sweetwaters	44	An inspection and repairs will be done in the area. Street light faults can be reported to Customer Car 043 050 5683
Electricity	Electrification at Ezizeni	44	This area is following a formal township establishment, electrification can only be considered once this process has been completed
Highmast light	That high mast lights be installed to curb crime.	49, Ndevana	Ndevana is in a eskom area of supply, at this time Eskom do not install street lights on their network. This is a national issue that is being resolved through COGTA, SALGA and Eskom
Electrification of informal settlements		6	Each informal area needs to follow the proscribed process as not all areas are in suitable developable land and would require relocation and dedensification. The time frame for electrification will depend on the

Community Need / Issue	Description	Location (Ward/Area)	Comments
	ELECTRICITY, HIGH	I MAST LIGH	ITS, STREETLIGHTS
			completion of the planning stage. • To identify land ownership • Is it on developable land • Will the village be formalised through town planning. • Does the area require relocation of some or all of the dwellings. Does the area require re-blocking to open up access ways for the safe installation of electricity. Once all the above has been completed installation of electricity and other services can be planned
Streetlights	No streetlights on Douglas Street.	8	The streetlights in Douglas Street will be inspected and repaired if required. Street light faults can be reported on the following number043 0505683
Electrification	Electrification at Zibonele, Ekuthuleni, Manyano, Silverton, Muvango and Nkandla informal settlements	9	At time names of areas are changed, these areas are not part of the existing informal settlement study and therefor no information is available. They will need to all follow the planning stage• To identify land ownership • Is it on developable land • Will the village be formalised through town planning. • Does the area require relocation of some or all of the dwellings. Does the area require replaces ways for the safe installation of electricity. Once all the above has been completed installation of electricity and other services can be planned
Electrification	Electrification of an additional one hundred and fifty (150) shacks.	13	It is not clear which area this is referring to,

Community Need / Issue	Description	Location (Ward/Area)	Comments
	ELECTRICITY, HIGH	I MAST LIGH	TS, STREETLIGHTS
Electrification of informal settlements	Electricity at Endlovini since December 2022.	15	Feasibility study has been completed, the areas in Nompumelelo are now following a township establishment, electrification can only be considered once this process has been completed
Electrification	Electrification at eZizweni	27	Town planning do not have any information on this area co-ordinate need to be provided of the location location
Highmast light	Installation of the highmast light at Sunnyridge as crime rate is very high	46, Sunnyridge	Sunny Rigde is an area which has existing street lighting, street light mainteance will be carried out in the area. Street light faults can be reported on the following number043 0505683. Also, it should be noted that in some areas within Sunny Ridge there is continuous theft and vandalism of the street lights
Electrification	Of Nkandla. House survey will be done in 2023-25	11	This area is not part of the existing informal settlement study and therefore no information is available. They will need to all follow the planning stage• To identify land ownership • Is it on developable land • Will the village be formalised through town planning. • Does the area require relocation of some or all of the dwellings. Does the area require re-blocking to open up access ways for the safe installation of electricity. Once all the above has been completed installation of electricity and other services can be planned
Electricity	No electricity in the area	17	A request for electrification of a village needs to be submitted to BCMM, each village would need to follow a planning stage. • To identify land ownership • Is it on developable land

Community Need / Issue	Description	Location (Ward/Area)	Comments
	ELECTRICITY, HIGH	I MAST LIGH	ITS, STREETLIGHTS
			 Will the village be formalised through town planning. Will it remain a rural village Once this has been completed Eskom will be requested to add the area to their electrification plans
Electricity	Tambo Park and Fort Jackson electrification	21	In terms of the informal area study these settlements have lad ownership issues. The also required dedensification
Electrification	Rural areas electrification	22	A request for electrification of a village needs to be submitted to BCMM, each village would need to follow a planning stage. • To identify land ownership • Is it on developable land • Will the village be formalised through town planning. • Will it remain a rural village • Once this has been completed Eskom will be requested to add the area to their electrification plans
Highmast light and streetlights	Request for N.U.14,16 and 18	23	Area has existing street lighting, street light mainteance will be carried out in the area. Street light faults can be reported on the following number043 0505683. Also it should be noted that there is continuous theft and vandalism of the street lights
electricity	Request time frame on electrification of informal settlement	30	Each informal area needs to follow the proscribed process as not all areas are in suitable developable land and would require relocation and dedensification. The time frame for electrification will depend on the completion of the planning stage. • To identify land ownership • Is it on developable land • Will the village be formalised through town planning.

Community Need / Issue	Description	Location (Ward/Area)	Comments
	ELECTRICITY, HI	GH MAST LIGH	TS, STREETLIGHTS
			Does the area require relocation of some or all of the dwellings. Does the area require re-blocking to open up access ways for the safe installation of electricity. Once all the above has been completed installation of electricity and other services can be planned

Community Need / Issue	Description	Location (Ward/Area)	Comments
ECONOMI	C DEVELOPMENT, JOB CR	EATION, SKI	LLS DEVELOPMENT, EMPLOYMENT,
LEA	RNERSHIPS, SHOPPING C	ENTRE/MALL	., SMMES, TOURISM, TRAINING
Ncerha Macademia	Community had not been	31, Ncerha	
farming	benefitting from the project as		
	was promised when the project		
- · ·	commenced.		
Training	Wontini forestry (forest place	32	
	manufacturing poles) which was no longer operational, the		
	community could be developed		
	/ trained in running the		
	lumbering.		
Shopping mall	Gxetu made a request for the	33	
	construction of a mall and that		
	there was land available for		
	such		
Employment	Deforest to create jobs at	35	
	Jongumsobomvu previously		
	used by soldiers. Develop the		
NYDA	ward by creating employment Requests program of action	38	
Bisho revitalisation program	Shacks in town making the town dirty, stadium to be	43	
program	revamped		
Local Economic	Support small businesses, co-	3	
development	ops funding		
Business Centre	Will be utilised by people in	5, Scenery	
	Scenery Park conducting	park	
	businesses		
Shopping Centre		5	

Community Need / Issue	Description	Location (Ward/Area)	Comments
ECONOMI	C DEVELOPMENT, JOB CR	EATION, SKI	LLS DEVELOPMENT, EMPLOYMENT,
LEA	•		., SMMES, TOURISM, TRAINING
Tourism hub	tourism hub, area is surrounded	5	
	by bushes and that there is also		
	a dam which could be used to		
	educate young children about		
	ocean economy.		
Job creation	Provision of employment		
	opportunities for the youth who		
	had no educational		
1 1	qualifications.	0.7	
Learnerships	Learnership opportunities that	27	
	would accommodate residents		
Chille development	with Grade 12.	11	
Skills development	NU5: old buildings that can be utilised for skills development.	11	
	School dropouts		
SMME's	Not considered on projects in	21	
OIVIIVIL 3	the ward	21	
Skills development	Request drivers' licences and	23	
Online development	computer skills	20	
Skills development	Forums formed to develop	24	
	people in the ward also there is		
	wine making skills. Request		
	municipality to consider the		
	skills.		
Skills development	Request drivers' licences and	23	
	computer skills		
Stalls	Open spaces should then be	3	
	used for market stalls so as to		

Community Need / Issue	Description	Location (Ward/Area)	Comments
ECONOMI	C DEVELOPMENT, JOB CR	EATION, SKI	LLS DEVELOPMENT, EMPLOYMENT,
LEA	RNERSHIPS, SHOPPING CI	ENTRE/MALL	., SMMES, TOURISM, TRAINING
	keep the place busy and occupied.		
Learnerships	Learnership opportunities that would accommodate residents with Grade 12.	27	

Community Need / Issue	Description	Location (Ward/Area)	Comments
	CEMETERIES, PARKS,	PLAYGROU	NDS, SWIMMING POOL
Fencing of graveyards	Fencing of graveyard at eMagqazeni Village 2	31	Fencing of graveyard to be considered when budget becomes available
Fencing of graveyard		33	Fencing of graveyard to be considered when budget becomes available
Cleaning of cemeteries	Dimbaza Cemeteries	34,36	Fencing of graveyard to be considered when budget becomes available
Fencing of graveyard	Kwalini Location	39	Fencing of graveyard to be considered when budget becomes available
Fencing of graveyards	Fencing of graveyards at Qongqotha and Dubhu	40, Qongqotha and Dubhu	Fencing of graveyard to be considered when budget becomes available
Fencing of graveyards	At Tyutyu and also cleaning campaigns to keep the graveyards tidy	43	Fencing of graveyard to be considered when budget becomes available. Cleaning of Cemeteries is ongoing and Tyutyu will be done in July 2023
Play parks	No playparks in the ward	43	There are currently 7 Parks in this Ward but further investigation will done through the Councillor
Graveyards	Cleaning of graveyards in Breidbach	44, Breidbach	Old Breidbach cemetery was cleaned in April 2023 and the new Cemetery will be done during the month of June 2023
Graveyards	No graveyards in Sweetwaters, using Zwelitsha .	44	There's no land available to develop a Cemetery in Sweetwaters but Zwelitsha and Breidbach Cemeteries are in close proximity
Fencing of Graveyard		49, Ndevana	Fencing of graveyard to be considered when funding becomes available
Playground	Request for the construction of a playground.	1	A suitable site will be identified through the Ward Councillor and development of a playground (Park) will be done during the 2024/2025 financial year

Community Need / Issue	Description	Location (Ward/Area)	Comments
	CEMETERIES, PARKS,	PLAYGROU	INDS, SWIMMING POOL
Swimming pool		8	
Recreational park		46	
Cemeteries	Request at Sunnyridge	46	Identification of suitable is currently being done through a Master Plan
Fencing of gravesites	Cuba 2 grave sites to be fenced	17	Fencing of graveyards will be considered when funding becomes available
Grave site fencing		21	Fencing of graveyards will be considered when funding becomes available
Cemeteries	Fencing of cemeteries that are near to the river	22	Fencing of graveyards will be considered when funding becomes available
Recreational parks		22	An investigation of a suitable site will be done through the Ward Councillor and development of the Park be done during the 2024/2025 financial year
Cemeteries	Mtsotso cemeteries: permanent employees	42	Proposal for Mtsotso Cemetery to discussed by Management
Grave site fencing		21	

Community Need / Issue	Description	Location (Ward/Area)	Comments
DIPPING TANI	KS, FENCING OF GRAZING	•	L DEVELOPMENT, RURAL SANITATION,
		TRACTORS	
Rural development plan	Program of action is not clear	31	
Fencing of communal land	Fencing of communal land	31	
Rural sanitation	Request for sucking of toilets in all the areas in the ward and some were collapsing need reconstruction	31	
Dipping Tank	Request dipping tank for Phozi village	32	
Fencing of fields	Fencing of fields at Phozi	32	
Fencing of grazing land	the grazing land that is next to Kiwane Resort was not fenced which made it easy for the livestock to be stolen	32	
Tractors	Request tractor for ploughing kwaMoni	33, Moni	
Dipping tank	Request for Cwecweni area	33, Cwecweni	
Dipping tanks	Old dipping sites in the rural areas be renovated.	50	
Dipping tanks	Renovation of dips	22	
Dipping Tank	Request dipping tank for Phozi village	32	
Dipping tanks	Old dipping sites in the rural areas be renovated.		
Dipping tanks	Old dipping sites in the rural areas be renovated.	50	

Community Need / Issue	Description	Location (Ward/Area)	Comments
		LAND	
Land transfer from Bongweni to Ntenteni	Sort out the issue of land and that the land can be owned by the people	31	
Land and Agriculture	People request land for ploughing,	31	
Land to build houses	Land to be identified at Phola park to build houses	park	
Land (site and service)	Residents had marched in the year 2020 requesting the site and service but nothing was forthcoming yet, clarity as to how they were going to find land in Cambridge township as the area was very dense.	4, Cambridge	
Land availability	Availability of land for Nompumelelo residents for Phase 2.	15	
Land for clinic	Land identified for the construction of the clinic be resolved.	46	
Land transfer from Bongweni to Ntenteni	Sort out the issue of land and that the land can be owned by the people	31	
Land availability	Availability of land for Nompumelelo residents for Phase 2.	15	
Land availability	Availability of land for Nompumelelo residents for Phase 2.	15	

Community Need / Issue	Description	Location (Ward/Area)	Comments
	ILLEGAL DUMPI	NG SITES, RE	FUSE REMOVAL
Volunteers for Solid waste	A community member raised a complaint regarding jobs that were promised to fifty (50) volunteers in 2021 by Solid Waste Directorate in Cambridge township, volunteers were requested to submit Tax numbers and banking details, but no jobs had been provided as yet	4, Cambridge	The Directorate will investigate the matter and confirm whether there is any outstanding recruitment process for Cambridge as there have been projects implemented by the Directorate through EPWP and Public Employment Programme (PEP) in all the three regions of BCMM.
Wheelie bins and refuse bags		21	The department rolled out a pilot project in selected areas of the City and the outcomes of the pilot project indicated that the project will not be financially viable for the city. The department is currently distributing refuse bags in all areas of the Midland region including Ward 21.
Waste bins	Requested in informal settlement to keep the area clean	48	The directorate has resolved not to place skip bin in informal settlements due to criminal activities aligned with them. The Department will therefore strengthen clean up campaigns and educational programmes that will promote waste minimisation and clean environment. Waste refuse removal and collection will also be intensified.
Dumping sites	Request dumping sites as residents just litter	48	The Department has a programme of clearing illegal dumps which are occurring in open spaces. This programme is mainly informed by supervisor inspections and community complaints in all three regions. This illegal dump will also be considered in this programme.

Community Need / Issue	Description	Location (Ward/Area)	Comments	
		FUMIGATION		Fumigation
Fumigation	Mosquitos as areas are dirty	21		

Community Need / Issue	Description	Location (Ward/Area)	Comments	
FINA	ANCIAL ADMINISTRATION		ETER BOXES, RENT OFFICE)	FUMIGATION
Billing	80% deduction when buying electricity to the indigent in N.U.17	22	In terms of approved, BCMM Credit Control Clause 8(6)(b)(v-vi): Indigent Customers with arrears will be blocked on a block type on the prepayment system that will require that with the purchase of electricity, forty (40) % of the amount tendered to purchase electricity will be allocated to arrear debt. However, the consumer needs to apply to be included in the indigent register in order to qualify for the subsidy. For Non-indigent debtors the municipality will allow a partial block purchase of electricity of 80/20 based on economic conditions prevailing at the time. The approval for the implementation of the partial block can be done by the Chief Financial Officer (CFO) in consultation with the Accounting Officer: Therefore, the Municipality implemented this clause in order to recover the debt owed by the affected consumers.	
Rent office		24		
Rent office	Requires refurbishment	30		

Community Need / Issue	Description	Location (Ward/Area)	Comments	
FIN	ANCIAL ADMINISTRATION	(BILLING, M	ETER BOXES, RENT OFFICE)	FUMIGATION
Meter boxes	Request to be installed outside as they are vandalised	42	The Department will investigate the extent of the vandalized meter boxes and relocate as per the available budget.	

Community Need / Issue	Description	Location (Ward/Area)	Comments	
		SAFETY		FUMIGATION
Fire station	Request a fire station in Ncerha	31, 32, 33 Ncerha	Consultations on land to build the Fire Station will be resuscitated by July 2023.	
Safety in community halls		41	A security officer will be placed in the hall this month.	
Safety audits	Be done to decrease crime	ALL WARDS	The Directorate is in the process of establishing the BCMM Community Safety Forum and ward community safety forums will subsequently be established. Whereafter ward safety audits will be done to inform the BCMM Crime Prevention Strategy. The Crime Prevention Strategy will be reviewed in 2023/24.	
Community hall	Request security as it is being vandalised and employment consider residential people	22	There is no funding available for the appointment of security.	

Community Need / Issue	Description	Location (Ward/Area)	Comments	
SPORTS FACILITIES AND PROGRAMMES				
Sports field	Area was zoned for such and never developed	31		
Sport - Boxing	Installation of a boxing ring within a community hall	31		
Sport development	Develop the sports fields at Tsholomnga	32, Tsholomnqa		
Sports field	Sports field at Dowu, destroyed by hurricane and slabs were destroyed.	32, Dowu		
Sports field	Request at Gwaba	38		
Sports field	Request at Gwaba	38		
Sport facility		39		
Sports field.		6		
Sports field	To also accommodate disabled people.	10		
Sports field	Construction of sports field and maintenance thereof.	19		
Sports field.		28 (Mzamomhle)		
Sports field		17		

FUMIGATION

FUMIGATION

Community Need / Issue	Description	Location (Ward/Area)	Comments
	SPORTS FACILI	TIES AND P	ROGRAMMES
Sports field	Request ablution facilities at the sportsground in N.U.16	23	
Sport - Boxing	installation of a boxing ring within a community hall	31	
Sport development	Develop the sports fields at Tsholomnqa	32	
Sports field	To also accommodate disabled people.	10	
Sports field	Construction of sports field and maintenance thereof.	19	
Sports field	To also accommodate disabled people.	10	
Sports field	Construction of sports field and maintenance thereof.	19	
Sport - Boxing	Installation of a boxing ring within a community hall		Community halls is for various community occasions not only for sport (boxing) so we cannot install boxing ring in halls, but the metro can assist the community by having its own boxing ring and provide the community during boxing events.

Community Need / Issue	Description	Location (Ward/Area)	Comments
	WOME	N AND YOU	TH
Youth centre	Request for Nkqonkqweni	45	
Youth	Youth should be provided with learnerships and further	49	

FUMIGATION

	requested that a Youth centre		
	be built for their activities		
Women	For women who wish to sustain	ALL WARDS	
empowerment	businesses and be done in all		
	wards		

Community Need / Issue	Description	Location (Ward/Area)	Comments / Feedback
	SPORT		
Sport - Boxing	Installation of a boxing ring within a community hall	31	
	ROADS		
Access Road	There was no road leading to the grazing land next to Kiwane and a request is made for an access road to be constructed.	32	
Roads	Request for road construction from Gwiqi to Nxamkwan. Cars get damaged due to bad condition of roads.	24	
Roads	Twecu Village sought clarity regarding the construction of tar road between Jojweni and Kei bridge and said that the project had not yet occurred whereas it was mentioned in the previous years	32, Twecu	

Community Need / Issue	Description	Location (Ward/Area)	Comments / Feedback
Roads	Maintenance of roads from Airport Park and Ntenteni on the R72 and towards Buffalo Pass, the road is in a bad state, and it needed to be re-constructed.	31	
Bridge	Requested from eQonce to Zinyoka as it overflows due to heavy rains and taxis use other routes to access the area	35	
Bridges	2 bridges in Peelton not mentioned	43	
Roads	DR26 road in bad state as a result taxi refuse to use that road	26	
Pavements	Pavements on roads be constructed for school children	49	
	DESTITUTE HOUSES AND IN NEE	D OF RECTIFICA	TION
Rectification of houses	Rectification of houses in Phola park, houses were built in 1999 and only 50 houses were rectified	34	
Destitute houses	Ndayi area: houses that were promised to be built and not yet built	24	
	DAMS		
Maiden dam	Project never kick start in that dam	38	
Dams	2 dams that require to be closed at Eluxolweni bring mosquito	17	
	POLICE SERVICE	ES	
Mobile police station		24	
Police station	Satellite police station as the main one is at Lloyd	10	

Community Need / Issue	Description	Location (Ward/Area)	Comments / Feedback
Satellite police station	2 police stations servicing the areas Kidds	31	
	Beach and Fleet Street and yet crime is a		
	challenge. Request a mobile police station		
Sport development	Develop the sports fields at Tsholomnqa	32	
	SMME SUPPORT AND ENTRE	PRENEURSHIP	
Youth development	NYDA to assist in rural areas	31	
Employment	Deforest to create jobs at Longumsobomvu previously used by soldiers. Develop the ward by creating employment	35	
NYDA	Requests program of action	38	
Job creation	Provision of employment opportunities for the youth who had no educational qualifications.	6	
Youth empowerment	Process of application at NYDA to speed up as to help business	14	
SMME's	Not considered on projects in the ward	21	
	LIBRARIES AND INFORMAT	ION CENTRES	
Library	Request even if it is a mini-library, because children have to travel to town for research and other school projects	41	
Information	Information centre or library be constructed.	49	
centre/library			
Library		5	
Library		5 (Scenery Park)	
	SOCIAL DEVELOP	MENT	
Youth centre	Request for Nkqonkqweni	45	

Community Need / Issue	Description	Location (Ward/Area)	Comments / Feedback
Youth	Youth should be provided with learnerships and further requested that a Youth centre be built for their activities	49	
Youth Development	Youth skills programs namely: Soft Skills, Computer Skills, Mentorship Skills and Data analysing skills. She added that hard skills like Bricklaying and Artisan Training should also be provided, and that the education requirement should start from below Grade 12 in order for all residents to benefit.	2	
Social workers	A concern regarding the sexual abuse of young girls and young boys who were recruited to sell drugs. The resident requested that Social Workers be deployed to communities for easy access.	2	
Social workers		8	
Social workers	Social development moving around the ward as there are drug addicts, rape issues as well	13	
Social workers	A community member raised a concern regarding children who were getting raped and also residents who were using drugs and requested that social workers be available to make rounds	15	
Social workers	A concern regarding the sexual abuse of young girls and young boys who were recruited to sell drugs. The resident	2,8,13,15	

Community Need / Issue	Description	Location (Ward/Area)	Comments / Feedback
	requested that Social Workers be deployed to		
	communities for easy access.	IENT AND TO ALL	
	EDUCATION, SKILLS DEVELOPM		IING
School and scholar transport	No school in village children have to travel as the school is in village 3	31	
Disaster damaged school	Twecu made a request for the maintenance of Jim Vabaza High School which had collapsed because of the stormy weather.	33	
School	Request a school in Sweetwaters as children have to travel to Zwelitsha	44, Sweetwaters	
School		45	
Learnerships	Learnership opportunities that would accommodate residents with Grade 12.	27	
Skills development	NU5: old buildings that can be utilised for skills development. School dropouts	11	
Skills development	Request drivers' licences and computer skills	23	
Skills development	Forums formed to develop people in the ward also there is wine making skills. Request municipality to consider the skills.	24	
Schools	No schools in the ward. Children have to travel to other areas.	24	
Scholar transport	MaBungalweni residents		
Skills development	Request drivers' licences and computer skills	23	
Youth Development	Youth skills programs namely: Soft Skills, Computer Skills, Mentorship Skills and Data analysing skills. She added that hard skills like Bricklaying and Artisan Training should	2	

Community Need /	Description	Location (Ward/Area)	Comments / Feedback
	also be provided, and that the education requirement should start from below Grade 12 in order for all residents to benefit.		
Learnerships	Learnership opportunities that would accommodate residents with Grade 12.	27	
	CLINICS		
Clinic/mobile clinic	2 areas serviced by only 2 clinics. At least a provision of mobile clinic is requested	31	
Clinic	Request for Nkqonkqweni. In Tshabo there is a closed high school a kind request and concern to be restructured as clinic	45	
Mobile clinic		3, Southernwood	
Clinic		28 (Mzamomhle)	
Clinic	Requested at eLuxolweni	17	
Clinic		24	
School, Clinic	Macleantown: no school and clinic	26	
Clinic	NU 9 clinic shortage of nurses	30	
Mobile clinic	Requested for Mabungalow residents as its not reaching the area	42	
Clinic	Shortage of staff as the N.U.8 clinic caters for NU.8,10 and 12	48	
Clinic/mobile clinic	20 areas serviced by only 2 clinics. At least a provision of mobile clinic	31	
Clinic/mobile clinic		3	
	LAND AND AGRICU	LTURE	

Community Need /	Description	Location (Ward/Area)	Comments / Feedback
Rural development plan	Program of action is not clear	31	
Land transfer from	Sort out the issue of land and that the land	31	
Bongweni to Ntenteni	can be owned by the people		
Fencing of communal	Fencing of communal land	31	
land			
Land and Agriculture	People request land for ploughing,	31	
Dipping Tank	Request dipping tank for Phozi village	32	
Fencing of fields	Fencing of fields at Phozi	32	
Wontini Forest Place		32	
Fencing of grazing land	The grazing land that is next to Kiwane Resort was not fenced which made it easy for the livestock to be stolen	32	
Development of Gumtree Forest	Gxetu has a Gumtree Forest that was left by the previous owner that needs to be developed.	32, Gxetu	
Dipping tank	Request for Cwecweni area	32, Cwecweni	
Land to build houses	Land to be identified at Phola park to build houses	34, Phola park	
Land availability	Availability of land for Nompumelelo residents for Phase 2.	15	
Dipping tanks	Old dipping sites in the rural areas be renovated.	50	
Land	Land occupied by residents is privately owned	17	
Dipping tanks	Renovation of dips	22	

Community Need / Issue	Description	Location (Ward/Area)	Comments / Feedback
Land	Sisonke and Andrew Mlangeni: request municipality to purchase land as it is owned privately	42	
Dipping Tank	Request dipping tank for Phozi village	32	
Land availability	Availability of land for Nompumelelo residents for Phase 2.	15	
Dipping tanks	Old dipping sites in the rural areas be renovated.	50	
Rural development plan	Program of action is not clear	31	
Land transfer from Bongweni to Ntenteni	Sort out the issue of land and that the land can be owned by the people	31	
Fencing of communal land	Fencing of communal land	31	
Land and Agriculture	People request land for ploughing,	31	
Dipping Tank	Request dipping tank for Phozi village	32	
Fencing of fields	Fencing of fields at Phozi	32	
Wontini forest place		32	
Fencing of grazing land	The grazing land that is next to Kiwane Resort was not fenced which made it easy for the livestock to be stolen	32	
Development of Gumtree Forest	Gxetu has a Gumtree Forest that was left by the previous owner that needs to be developed.	32, Gxetu	
Dipping tank	Request for Cwecweni area	32, Cwecweni	
Land to build houses	Land to be identified at Phola park to build houses	34, Phola park	

Community Need / Issue	Description	Location (Ward/Area)	Comments / Feedback
Land availability	Availability of land for Nompumelelo residents for Phase 2.	15	
Wontini forest place		32	
Development of Gumtree Forest	Gxetu has a Gumtree Forest that was left by the previous owner that needs to be developed.	33, Gxetu	
Deforest	Forest that was between Msundulu Primary School and the Reservoir in Kwanohlazana which needed to be deforested as criminals used it to dump stolen cars, dump dead bodies etc. and requested the Municipality to assist in that regard.	33	

PUBLIC COMMENTS RECEIVED AND RESPONSES FROM POLITICAL PRINCIPALS DURING ROADSHOW ENGAGEMENTS

(Please note that these issues have been incorporated in the schedules above)

LIVE RESPONSES BY THE EXECUTIVE MAYOR AND MEMBERS OF THE MAYORAL COMMITTEE

INLAND

No.	Issue	Local Community / Other Stakeholders Comments	Ward / Area	Response
1.	houses	No houses at Schornville and there are backyard dwellers	39	Five hundred and sixty houses (560) would be built for Schornville and Ginsberg.
2.		More toilets request kwaTshatshu and Crosssroads	39	That toilets in all villages would be constructed.
3.	Toilets	Request for Tshabo residents	40	
4.		Rhythm city residents requests Number of toilets to be built in the wad		
5.		Request on toilets be built at Qongqotha	40	
6.		installation of toilets at Ndileka village	40	
7.		Request for toilets at Rhamnyibe	35	
8.		Building of new toilets	31	
9.	Streetlights	In Zwelitsha, crime is too much because it is dark	41	That streetlights would be fixed in Ward 41.
10.		Request even if its mini library, children have to travel to town for research and other school projects		library would be provided.
11.	Speedhumps	Request for entire ward including Zone 9	25	Speed Humps would be installed in her 100 days.

MIDLAND

No.	Issue	Local Community / Other Stakeholders Comments	Ward / Area	Response
1.	Infumigation	Mosquitos as areas are dirty	21	Will liaise with ward councillor and come to fumigate
2.			21	

No.	Issue	Local Community / Other Stakeholders Comments	Ward / Area	Response
3.	Grave site fencing			HoD Sports, Recreation and Community Development To look at the issue of gravesite and report back in seven (7) days
4.	Billing	80% deduction when buying electricity to the indigent in N.U.17	21	In the next coming week municipality will announce how the billing system will be managed. The 80/20
5.			21	ruler was a temporal measure that allows residents to be able to buy electricity without being blocked
6.	Houses	Slovo park elderly women been crying and waiting for houses since 1990	20	4 elderly women that were crying without houses, HoD Spatial Planning to identify land for building of the 4 houses in the next financial year
7.	Roads	DR26 road in bad state as a result taxi refuse to use that road	26	Roads project being implemented. Other roads are serviced by province but the municipality will take responsibility to maintain those roads
8.	Dams	2 dams that require to be closed at Eluxolweni bring mosquito	17	HoD Infrastructure to assess the issue and report back within 7 days as it was not a priority for the ward
9.	Pedestrian bridge	Between 1900 at N.U. 14 area to 200 are at N.U.16 and also between 800 area in N.U.14 and 800 to Mtyeku school and street in N.U.14 300 area	23	Spatial planning to investigate and access then report back
10.	Skills development	Request drivers' licences and computer skills	23	Ward allocation budget can be utilised for drivers' licences
11.	Houses	Back yard dwellers	11	Assessment will be done for back yard dwellers. IGR to assist with Social development in assisting through NPOs & NGOs
12.	Bush clearing		11	Will be done in the current financial year
13.	Women empowerment	for women who wish to sustain businesses and be done in all wards	ALL WARDS	Womens caucus portfolio head and Cllr Ntsasela to look at women empowerment
14.	Houses	Phola park	48	Portfolio Head: Housing to visit the area, access and report within 7 days so that focus be on the area in 2024 financial year

COASTAL RURAL

No.	Issue	Local Community / Other Stakeholders Comments	Ward / Area	Response
1.	Electrification of houses	Electrification was never finished in Sunny south	31	electrification of Sunny South Village had been installed by Eskom and the electricity metres that were installed were supplied by Eskom to the Municipality. He said that an investigation would be conducted and further said that once the investigation was completed the report would be reported to the Steering Committee.
2.			31	With regards to the issue of the toilets that were full a commitment that the toilets would be emptied within the hundred (100) days of the Executive Mayor being in Office
3.	Water	Provision of water for all the areas	31	with the resources that he had been provided by the Council there would be no shortage of water for the area.
4.	Big tree cutting	An elderly resident Mama Rala at Bhekela area stated that there were trees in her yard that were growing uncontrollable and posed a danger to her house when it was windy and made a request for the trees to be felled as she was staying with a physically challenged husband.	31	Councillor Yekiso-Morolong responded that the Municipality would delegate an official to assess the situation and cut the trees in the elderly home within 2 weeks. The Executive Mayor responded that 2 weeks was long and further said that it should be done within seven (7) days
5.	Satellite police station	2 police stations servicing the areas Kidds Beach and Fleet street and yet crime is a challenge. Request a mobile police station	31	the issues of a police station, construction of a school and clinic would be discussed at the International Government Relations (IGR).

No.	Issue	Local Community / Other Stakeholders Comments	Ward / Area	Response
6.	Clinic/mobile clinic	20 areas services by only 2 clinics. At least a provision of mobile clinic	31	
7.	School and scholar transport	No school in village children have to travel as the school is in village 3	31	
8.	Sport - Boxing	installation of a boxing ring within a community hall	31	requested Portfolio Head: Sports, Recreation and Community Development to organize a boxing ring within the hundred (100) days to cover all the three (3) villages. boxing champions Vuyani Bungu and Welcome Ncita would be taken out of their offices to provide the boxing skills to the youth.
9.	Land transfer from Bongweni to Ntenteni	Sort out the issue of land and that the land can be owned by the people	31	there would be an engagement with the community of Bongweni.
10.	Dipping Tank	Request dipping tank for Phozi village	32	dipping tanks, she stated that it would be constructed in the new financial year for the whole area
11.	Sport development	Develop the sports fields at Tsholomnqa	32	Councillor Lottering to look at the sportsfield at Mpongo where Maphimpi resides and also the Fifa 2010 sportsfield where the slabs had fallen off, EM requested the Head of Directorate: Sports, Recreation and Community Development to give the Executive Mayor feedback on the matter.

COASTAL URBAN

No.	Issue	Local Community / Other Stakeholders Comments	Ward / Area	Response
1.	Houses	houses at Mekeni Street were leaking and that the household goods in those houses were getting damaged Executive Mayor requested to consider those houses when drafting the budget.	1	issue of houses at Mekeni Street, the Executive Mayor, (Councillor P. Faku) appealed to the Department of Human Settlement to go and assess those houses.
2.	Title deeds	Mayor to visit the rental houses at Pefferville and investigate whether those houses belonged to the occupants. occupants should be provided with Title Deeds because Buffalo City Metropolitan Municipality was not renovating those houses.	1	EM together with the Ward Councillor would go and engage the community. She explained that if the residents who stay in those houses were not beneficiaries of the housing system, those residents would be assessed and relocated for new houses. to request the Directorate of Spatial Planning to provide a report regarding the flats in the next twenty-one (21) days.
3.	Youth Development	Youth skills programs namely: Soft Skills, Computer Skills, Mentorship Skills and Data analysing skills. She added that hard skills like Bricklaying and Artisan Training should also be provided and that the education requirement should start from below Grade 12 in order for all residents to benefit.	2	program that would focus on youth and that each Directorate would report on a monthly basis on how the youth was benefiting from the respective Directorates. EM added that the National Youth Development Agency (NYDA) was responsible for providing Mentorship and Skills Programmes. Furthermore, Youth Manager was going to introduce Youth programs whereby Buffalo City Metropolitan Municipality would visit each ward on a quarterly basis.
4.	Social workers	a concern regarding the sexual abuse of young girls and young boys who were recruited to sell drugs. The resident requested that Social Workers be deployed to communities for easy access.	2,8,13,15	Chairperson of Women's Caucus who was responsible for Gender Based Violence was going to communicate with the Department of Social Development to work with ward Councillors for the deployment of Social Workers.

No.	Issue	Local Community / Other Stakeholders Comments	Ward / Area	Response
5.	mobile clinic		3	Head of Directorate: Solid Waste and Environmental Affairs to assist by engaging with the Department of Health to get the mobile clinic in Southernwood.
6.	Stalls	open spaces should then be used for market stalls so as to keep the place busy and occupied.	3	Ward 3 Councillor (Councillor Hali) to meet with Councillor Ntsasela and the Head of Directorate: Economic Development and Agencies and arrange a meeting with the Department and request containers to be placed in the parks. She said that the other Ward Councillors should follow the same approach.
7.	Taxi Rank		Scenery Park	that Councillor Goci to include the request as a priority for July 2024.
8.	library		Scenery Park	Councillor Goci would follow up on the proposal by Provincial Department of Sports, Recreation, Arts and Culture (DSRAC) to use a small portion of the community hall to be used as a mini library.
9.	Houses	elderly residents who were residing at an open land infront of the community hall going down towards Ngcabanga river. registered for a houses back in 1991 but still had no house.	6	requested Councillor Mzekeli to take the name of the community member so that Buffalo City Metropolitan Municipality could request the Provincial Department of Human Settlements to construct a house for that community member. Furthermore, the Executive Mayor, appealed with the Human Settlement Directorate to work closely with ward councillors to assess destitutes and requested Councillor Mfazwe to provide a report on a quarterly basis on the assessment of destitutes.
10.	Renovation of computer lab Wi-Fi		7	the computer laboratory was going to be enhanced and equipped with computers and Wi-Fi installed as it was a property of Buffalo City Metropolitan Municipality

No.	Issue	Local Community / Other Stakeholders Comments	Ward / Area	Response
11.	Fencing of stadium	Stadium near Soga be fenced because it is being used for criminal activities	8	renovating the stadium required a lot of money and that a proposal was going to be submitted to the Provincial Department of Sports, Recreation, Arts and culture (DSRAC) to request assistance in rebuilding the stadium.
12.	Bush clearance	bushes that were used by thugs as a hideout and requested that the bushes be removed permanently.	9	bush clearing was not part of the priorities for the ward and that the area required grass cutting which was going to be done. She further explained that Buffalo City Metropolitan Municipality had a partnership with the Department of Public Works for grass cutting in Amalinda and Cambridge.
13.	Houses	construction of houses in the informal settlement would commence.	9	Human Settlement Directorate to conduct an assessment within twenty-one (21) days, adding that there were houses that were going to be renovated through rectification by Human Settlement Directorate.
14.	Pump station burst storm water pipes	pump station at Ndancama be fixed. burst storm water pipes at Margaret Mcinga in Phase 3, stating that the water was flooding houses.	10	Executive Mayor, (Councillor P. Faku) requested Councillor Tyali to communicate with Councillor Pohl regarding the issues of burst waterpipe and pump station and provide feedback in the next twenty-one (21) days.
15.	sports field	To also accommodate disabled people.	10	Councillor Pohl to include a sports field in the priorities for 2024.
16.	Houses	two thousand five hundred (2500) houses mentioned in the presentation, none of the residents from Reeston were going to benefit and that those houses would be given to outsiders	13	Councillor Mhlauli and Human Settlement Directorate to go and do an assessment of the community and provide report in thirty (30) days
17.	Toilets	Construction of flushing toilets in an old community hall that was being used as a clinic.	13	Head of Directorate: Sports and Community Development to provide a report on the issue in the next seven (7) days.

No.	Issue	Local Community / Other Stakeholders Comments	Ward / Area	Response
18.	Land availability	availability of land for Nompumelelo residents for Phase 2.	15	land for Quenera had been purchased and that Buffalo City Metropolitan Municipality was buying more land. She further explained that before any construction could commence, installation of sewerage pipes and construction of roads needed to be undertaken.
19.	Sports field	construction of sports field and maintenance thereof.	19	sports development should be allocated sufficient budget. Buffalo City Metropolitan Municipality will no longer lease sports fields so that all community members would be able to access those sports fields. Furthermore, she explained that Buffalo City Metropolitan Municipality had taken an agreement that those with old contracts should charge according to the municipal tariffs
20.	Learnerships	Learnership opportunities that would accommodate residents with Grade 12.	27	that all Heads of Directorates especially Economic Development and Agencies, Corporate Services and Youth Development, should look into learnership programs.
21.	Roads and potholes	the roads needed to be resurfaced and potholes fixed. project to refurbish the road between Black Rock and Gonubie Point, which had been left incomplete. He added that the road had been damaged since 2009.	29	going to fix potholes, resurface and upgrade roads in the current financial year. She added that Buffalo City Metropolitan Municipality was going to focus on upgrading the road that connects Gonubie to Beaconbay.
22.	Houses	Boxwood project since 2011-construction of one hundred and eighty-five (185) houses be accelerated.	46	project was going to commence in July 2023.

No.	Issue	Local Community / Other Stakeholders Comments	Ward / Area	Response
		six (6) houses at Orange Groove that were never built, adding that that the residents had been holding blue cards to date		
23.	Bush clearance	the bush in Quigney which was used for criminal activities and requested for permanent removal.	47	bush clearing is part of council priorities and that it is going to be undertaken. She also said that potholes were going to be fixed.
24.	Dipping tanks	Old dipping sites in the rural areas be renovated.	50	Buffalo City Metropolitan Municipality will communicate with the Department of Rural Development for assistance and that the Ward Councillor should include the matter on the 2024 priorities.

WRITTEN SUBMISSIONS MADE:

- 1. Avuniko Developers
- 2. Nahoon Estuary Management Forum (NEMF)
- 3. Rates Watch (Pty) Ltd

- 4. Common Cause NPO and International Budget Partnership South Africa as part of the Asivikelane Campaign representing informal settlements communities in Buffalo City Metropolitan Municipality
- 5. Contralesa Buffalo City Metropolitan Region