| | | | S | ECTION D OF | THE IDP 2020/2021 FINA | NCIAL YEAR | } | | |
|------------------------------------|--|---|-----------|--|---|-------------|------------------------|-------------------|---------------------|
| | | | F | REVISED BCM | M SECTION D OF THE ID | P 2020/2021 | | | |
| BCMM Council Key Focus Areas | Strategic Objective | Outcome Indicator | KFA | National Treasury Reference/ BCMM Code | Key Performance Indicator | Baseline | 2018/19 Achievement | 2019/20 Target | 2020/2021 Target |
| STRATEGIC C | OUTCOME 1: A | N INNOVATIVI | E AND P | RODUCTIVE (| CITY | | | | |
| NATIONAL PR | RESCRIBED IN | DICATORS | | | | | | | |
| Safety | To ensure safety of BCMM communities | Number of fire related deaths per 1000 population | KFA 11 | FE 1.11 | Percentage compliance with the required attendance time for structural firefighting incidents | 32,2% | 23.78% | 75% | 75% |
| BCMM INDICA | ATORS | | | | | | | | |
| Safety | To develop and maintain world class infrastructure and utilities | Number of fire related deaths per 1000 population | KFA 11 | FE 1.1/IPC 2 | Number of fire stations refurbished | 1 | 1 | 1 | 2 |
| Economic Development | Maintain Inclusive and sustainable | N/A | KFA 1 | IPC 3 | Number of infrastructure projects for informal traders implemented | 2 | 2 | 2 | 2 |

| | economic Growth | | | | | | | | |
|-------------------------|--|-----|----------|------------|---|------|------|------|------|
| Economic Development | Maintain Inclusive and sustainable economic Growth | N/A | KFA 1 | IPC 4 | Number of interventions implemented to support SMME's and Cooperatives | 3 | 6 | 5 | 2 |
| Economic Development | Maintain Inclusive and sustainable economic Growth | N/A | KFA 5 | IPC 5 | Number of job opportunities created through Municipal Projects and partnerships | 1166 | 1345 | 500 | 400 |
| Economic Development | Maintain Inclusive and sustainable economic Growth | N/A | KFA 5 | IPC 11 (b) | Number of jobs created through Expanded Public Works Programme (EPWP) | 6164 | 4649 | 5630 | 5638 |
| Economic Development | Maintain Inclusive and sustainable economic Growth | N/A | KFA 7 | IPC 6 | Number of Arts, Culture and Heritage projects implemented | 2 | 8 | 6 | 3 |
| Economic Development | Maintain Inclusive and sustainable economic Growth | N/A | KFA 4 | IPC 7 | Number of initiatives (programmes) implemented to market and promote Buffalo | 6 | 10 | 8 | 5 |

| | | | | | City as a tourist destination of choice | | | | |
|---|--|---|----------|------------------|---|---|---------------|----|----|
| Economic Development | Maintain Inclusive and sustainable economic growth | N/A | KFA 2 | IPC 8 | Number of interventions supported to retain existing investors and promote attraction of new investment into Buffalo City | 3 | 3 | 4 | 3 |
| Economic Development | Maintain Inclusive and sustainable economic growth | N/A | KFA 2 | IPC 9 | Number of interventions implemented on export development and promotion for emerging exporters on a quarterly basis | 6 | 3 | 9 | 12 |
| Economic Development | | | KFA 6 | IPC 11 (a) | Number of Agricultural farmer support programmes implemented | 7 | 9 | 10 | 6 |
| Operations & Maintenance of Revenue Generating Assets | To Promote an environmenta Ily friendly city | Percentage utilization rate of sports fields | KFA 9 | HS 3.4/IPC 12 | Number of sports facilities upgraded | 4 | 4 | 4 | 1 |
| Operations & Maintenance of Revenue | To Promote an environmenta | N/A | KFA 4 | IPC 13 | Number of Aquarium facilities upgraded | 0 | New Indicator | 1 | 1 |

| Generating Assets | lly friendly city | | | | | | | | |
|---|--|---|----------|------------------|--------------------------------------|---|---|---|---|
| Operations & Maintenance of Revenue Generating Assets | To Promote an environmenta lly friendly city | Square meters of municipal owned or maintained public outdoor recreation space per capita | KFA 9 | HS 3.1/IPC 14 | Number of Zoo facilities upgraded | 1 | 6 | 2 | 2 |
| Operations & Maintenance of Revenue Generating Assets | To Promote an environmenta lly friendly city | Recreational water quality | KFA 9 | HS 3.1/IPC 15 | Number of beach facilities upgraded | 3 | 4 | 3 | 2 |
| Operations & Maintenance of Revenue Generating Assets | To Promote an environmenta lly friendly city | Square meters of municipal owned or maintained public outdoor recreation space per capita | KFA 9 | HS 3.1/IPC 16 | Number of Swimming Pools upgraded | 2 | 7 | 2 | 3 |

| Infrastructure | To promote an integrated spatial form | Number of community halls per 100 000 population | KFA 10 | HS 3.2/IPC 17 | Milestones achieved towards the construction of Nompumelelo hall | 0 | 1 | N/A | Fencing, Gates and Steel works. Retaining wall on boundry line, Floor Covering & Ceilings. |
|--|---|---|-----------|------------------|--|-------|----------------------|--------------|--|
| Infrastructure | To promote an integrated spatial form | Percentage utilisation of community halls | KFA 10 | HS 3.2/IPC 18 | Number of community halls upgraded | 0 | 2 | 1 | 1 |
| | | Number of public libraries per 100 000 population | | | | | | | |
| | | Average number of library visits per library | | | | | | | |
| Institutional Service Delivery & Operating Model | To ensure safety of BCMM communities | N/A | KFA 11 | IPC 19 | Number of Areas covered by surveillance cameras | 2 | 2 | 2 | 1 |
| Institutional Service | Promote sound | Road traffic fatalities per | KFA 12 | IPC 20 | | 2,64% | 3.15% (152X5/241) | 5% reduction | 5% reduction |

| Delivery & Operating Model | financial and administrativ e capabilities | 100 000 population Average number of fatalities per fatal crash | | | % reduction in road traffic fatalities on BCMM roads | | | | |
|--|--|--|-----------|---------|--|------|------|------|------|
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | N/A | KFA 8 | IPC 21 | Number of sport development programmes supported | 1 | 3 | 3 | 3 |
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | N/A | KFA 5 | IPC 22 | Number of Bursaries Awarded | 50 | 50 | 50 | 50 |
| STRATEGIC (| OUTCOME 2: A | GREEN CITY | | | | | | | |
| NATIONAL P | RESCRIBED INI | DICATORS | | | | | | | |
| Environment | To Promote an environmenta Ily friendly city | Metropolitan Air Quality Index (MAQI) GHG emissions per capita | KFA 13 | ENV1.11 | Percentage of atmospheric emission licenses (AELs) processed within guideline timeframes | 100% | 100% | 100% | 100% |

| Environment | | Number of days where PM2.5 levels exceeded guidline levels Percentage of households experiencing a problem with noise pollution | KFA 14 | ENV1.12 | Proportion of Air Quality (AQ) monitoring stations providing adequate data over a reporting year | 81,3% | 80.98% | 80% | 75% |
|------------------|--|--|-----------|----------|--|-------|--------|------|------|
| Waste Economy | To Promote an environmenta lly friendly city | Percentage of households with basic refuse removal services or better Tonnes of municipal solid waste sent to landfill per capita | KFA 18 | ENV 3.11 | Percentage of known informal settlements receiving integrated waste handling services | 100% | 100% | 100% | 100% |

| Environment | To Promote an environmenta Ily friendly city | Ecosystem/V egetation type protection level | KFA 16 | ENV 4.21 | Proportion of biodiversity priority areas protected | 48,85% | 100% | 100% | 48,85% |
|-----------------------------|--|--|-----------|----------------|---|------------------|---------------|---|---|
| Environment | To Promote an environmenta lly friendly city | Ecosystem/V egetation type protection level | KFA 16 | ENV4.11 | Percentage of biodiversity priority area within the metro | 2,6% | New Indicator | 20% (Developmen t of database of biodiversity priority areas in the coastal region within BCMM) | 2,6% |
| BCMM INDICA | ATORS | | | | | | | | |
| Waste Economy | To Promote an environmenta Ily friendly city | Tonnes of municipal waste diverted from landfill per capita | KFA 18 | ENV2.2/GC 1 | Number of Transfer stations upgraded | 1 | 2 | 1 | 2 |
| Waste Economy | To Promote an environmenta Ily friendly city | Tonnes of municipal waste diverted from landfill per capita | KFA 18 | GC 11 | Upgrading of Beacon Bay Transfer station | New Indicator | N/A | N/A | Fencing, signage, Site clearance & Guard house |
| Operations & Maintenance of | | N/A | KFA 15 | GC 10 | Number of Community Parks Upgraded | 12 | 11 | 10 | 6 |

| Revenue Generating Assets STRATEGIC C | To Promote an environmentally friendly city | CONNECTED (| CITY | | | | | | | | | |
|---------------------------------------|---|--|-----------|--------|--|----------|---|----------|----------|--|--|--|
| NATIONAL PRESCRIBED INDICATORS | | | | | | | | | | | | |
| Infrastructure | Develop and maintain world class logistics infrastructure | Non- Motorised Transport paths and lanes as a percentage of the total municipal road network length | KFA 21 | TR1.21 | Length of Non- Motorised Transport paths built (km) | 6,671 km | 9.032 km (Wards 22, 33, 37, 39, 44, 45) | 6,671 km | 3.995 km | | | |
| Infrastructure | Develop and maintain world class logistics infrastructure | Average public transport commuting time Average private transport commuting time Road transport fuel | KFA 21 | TR3.11 | Number of weekdays scheduled municipal bus passenger trips | 1080 | 1345 | 1080 | 898 | | | |

| | | usage per capita | | | | | | | |
|----------------|---|---|-----------|--------|---|------|--|--|--|
| Infrastructure | Develop and maintain world class logistics infrastructure | Percentage of households with access to electricity Renewable energy capacity available within the municipal jurisdiction as a percentage of Eskom supply capacity to the municipality | KFA 22 | EE1.11 | Number of dwellings provided with connections to the mains electricity supply by the municipality | 1560 | 734 | 1500 | 1000 |
| Infrastructure | Develop and maintain world class logistics infrastructure | System Average Interruption Duration Index | KFA 22 | EE3.11 | Percentage of unplanned outages that are restored to supply within industry standard timeframes | 100% | 100% of normal network outages returned to service within 24 hrs (will exclude calls caused by | 100% of normal network outages returned to service within 24 hrs (will exclude calls caused by | 100% of normal network outages returned to service within 24 hrs (will exclude calls caused by |

| | | Customer Average Interruption Duration Index | | | | | illegal connections) | illegal connections) | illegal connections) |
|----------------|---|---|-----------|--------|--|-----------------------|---|--|-------------------------------------|
| | Develop and maintain world class logistics infrastructure | System Average Interruption Frequency Index | KFA 22 | EE3.21 | Percentage of Planned Maintenance Performed | 83,3% | Completed 91% of planned maintenance | Complete 100% planned maintenance | Complete 70% of planned maintenance |
| | | Customer Average Interruption Frequency Index | | | | | | | |
| Infrastructure | Develop and maintain world class logistics infrastructure | Percentage of fatal crashes attributed to road and environmenta I factors | KFA 19 | TR6.11 | Percentage of unsurfaced road graded | 6,701% (89,8 km) | 11,12% (148,95 km) | 5.6% (75km) | 4.48% (60km) |
| Infrastructure | Develop and maintain world class | Percentage of fatal crashes attributed to | KFA 19 | TR6.12 | Percentage of surfaced municipal road lanes which has been | 1,921% (80,735 km) | 1.75% (28km) | 1,81% (29 km) | 1.5% (24km) |

| | logistics infrastructure | road and environmenta I factors | | | resurfaced and resealed | | | | |
|-----------------------------|---|--|-----------|----------|---|---------|---------------|-----|------|
| Infrastructure BCMM INDICA | Develop and maintain world class logistics infrastructure | Renewable energy capacity available within the municipal jurisdiction as a percentage of Eskom supply capacity to the municipality | KFA 22 | EE4.12 | Installed capacity of embedded generators on the municipal distribution network | 29,5 kw | New Indicator | 0 | 29kw |
| | | | | | | | _ | | |
| Infrastructure | Develop and maintain world class logistics infrastructure | N/A | KFA 20 | CC 1 | Number of Backup Power for High Sites | 1 | N/A | N/A | 5 |
| Infrastructure | Develop and maintain world class logistics infrastructure | N/A | KFA 20 | CC 4 (a) | Number of halls with Wi-Fi hotspots | 2 | 25 | 15 | 6 |
| Infrastructure | Develop and maintain | N/A | KFA 20 | CC 4 (b) | Number of BCMM halls with Fibre Network | 2 | 25 | 15 | 6 |

| | world class logistics infrastructure | | | | | | | | |
|----------------|---|--|-----------|-----------------|--|----------|------|-------|------|
| Infrastructure | Develop and maintain world class logistics infrastructure | Percentage of fatal crashes attributed to road and environmenta I factors | KFA 19 | TR 6.1/CC 6 | Km of gravel Roads upgraded to Surfaced Standard | 13,24 km | 20km | 9.6km | 16km |
| Infrastructure | Develop and maintain world class logistics infrastructure | NMT paths and lanes as a percentage of total municipal road network length | KFA 21 | TR 1.2/CC 7 | Number of pedestrian bridges constructed | 0 | 1 | 1 | 2 |
| Infrastructure | Develop and maintain world class logistics infrastructure | Road traffic fatalities per 100 000 population | KFA 21 | TR 7.1/CC 11 | Number of speed humps constructed | 46 | 69 | 50 | 32 |
| Infrastructure | Develop and maintain world class logistics infrastructure | Percentage of Dwelling units within 500m of scheduled public | KFA 21 | TR 1.1/CC 14 | Number of Taxi Embayments constructed | 0 | 5 | 2 | 4 |

| | | transport service | | | | | | | |
|----------------|---|---|-----------|-----------------|---|---------|---------|----------|---------|
| Infrastructure | Develop and maintain world class logistics infrastructure | Percentage of Dwelling units within 500m of scheduled public transport service | KFA 21 | TR1.1/CC1 5 | Number of public transport facilities rehabilitated | 0 | 1 | 1 | 2 |
| Infrastructure | Develop and maintain world class logistics infrastructure | N/A | KFA 19 | CC16 | Length of surfaced roads upgraded (km) | 2,48 km | 0.78 km | 2, 48 km | 1,23 km |
| Infrastructure | Develop and maintain world class logistics infrastructure | N/A | KFA 19 | CC19 | Number of bridges rehabilitated | 1 | 3 | 3 | 3 |
| Infrastructure | To promote an integrated spatial form | Percentage of households with access to electricity | KFA 22 | EE 1.1/CC 20 | Number of new high mast lights installed | 12 | 10 | 12 | 9 |

STRATEGIC OUTCOME 4: A SPATIALLY TRANSFORMED CITY

NATIONAL PRESCRIBED INDICATORS

| Infrastructure | Develop and maintain world class logistics infrastructure | Percentage of households with access to basic sanitation | KFA 23 | WS1.11 | Number of new sewer connections meeting minimum standards. | 822 | 1955 | 945 | 500 |
|--|---|--|-----------|------------|--|------------|---------|---------|---------|
| Infrastructure | Develop and maintain world class logistics infrastructure | Percentage of households with access to basic water supply | KFA 23 | WS2.11 | Number of new water connections meeting minimum standards. | 308 | 450 | 250 | 500 |
| Infrastructure | Develop and maintain world class logistics infrastructure | Percentage of households with access to basic water supply | KFA 23 | WS5.31 | Percentage of water connections metered | 97% | 90% | 90% | 98% |
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | Percentage water reused | KFA 23 | WS 4.22 | Percentage of wastewater safely treated | 77% | 84% | 75% | 75% |
| Infrastructure | To promote an integrated spatial form | Rateable residential properties as a percentage of total households | KFA 28 | HS2.22 (a) | Average Number of days taken to process building plan applications for approval (>500m2) | 91,31 Days | 28 Days | 25 Days | 28 Days |

| | | in the municipality | | | | | | | |
|----------------|---|---|-----------|-----------------|---|-------------|------------|-------------|------------|
| Infrastructure | To promote an integrated spatial form | | KFA 28 | HS2.22 (b) | Average Number of days taken to process building plan applications for approval (<500m2) | 222,02 days | 31 Days | 55 Days | 58 Days |
| Housing | To promote an integrated spatial form | N/A | KFA 25 | HS1.11 | Number of subsidised housing units completed | 137 | 67 | 435 | 400 |
| Housing | To promote an integrated spatial form | N/A | KFA 25 | HS1.12 | Number of formal sites service | 671 | 3093 | 940 | 700 |
| BCMM INDICA | ATORS | | | | | | | | |
| Land | To promote an integrated spatial form | N/A | KFA 28 | STC 1 | Number of land parcels acquired by Council for Mixed Use Integration Zone and Densification (public and privately owned). | 4 | 1 | 4 | 4 |
| Infrastructure | To promote an integrated spatial form | Percentage of households with access to basic sanitation | KFA 23 | WS 1.1/STC 2 | Number of ablution facilities constructed (seats) | 200 (seats) | 38 (seats) | 120 (seats) | 60 (seats) |

| Infrastructure | To promote an integrated spatial form | N/A | KFA 29 | STC 3 | Number of cemeteries upgraded | 5 | 13 | 5 | 5 |
|--|--|---|-----------|--------------------|---|-----|--|--|--|
| Housing | To promote an integrated spatial form | Percentage of households with access to basic sanitation | KFA 23 | WS 1.1/STC 8 | % of households with access to basic level of sanitation | 94% | 92% | 94% | 95% |
| Operations & Maintenance of Revenue Generating Assets | To promote an integrated spatial form | N/A | KFA 28 | STC 9 | Number of BCMM owned buildings upgraded | 14 | 14 | 12 | 12 |
| Infrastructure | To promote an integrated spatial form | N/A | KFA 24 | STC 10 | Number of completed Spatial Development Framework (SDF) | 1 | Draft report for phase 4 of SDF review | 1 Draft Reviewed SDF Document Completed and Submitted to SPD Portfolio Committee | Reviewed Spatial Development Framework (SDF) submitted to Council for approval |
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | Percentage of drinking water compliance with SANS241 | KFA 23 | WS. 4.1/ STC 12 | % Compliance of water treatment works with SANS 241 requirements | 98% | 99% | 98% | 98% |

| Infrastructure | Develop and maintain world class logistics infrastructure | N/A | KFA 28 | STC 13 | Number of Parks Depot upgraded | 4 | 7 | 4 | 3 |
|--|--|---|-----------|-----------|---|------|------|-------|------|
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | N/A | KFA 25 | STC 15 | Number of beneficiaries registered | 2285 | 2162 | 2 010 | 1600 |
| STRATEGIC (| OUTCOME 5: A | WELL GOVERN | NED CI | TY | | | | | |
| NATIONAL PR | RESCRIBED IN | DICATORS | | | | | | | |
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | Top Management Stability (% of days in a year that all S56 positions are filled by fulltime, appointed staff not in an acting capacity) | KFA 46 | GG 1.21 | Staff vacancy rate | 6,2% | 6,6% | 5,3 % | 6 % |
| Institutional Service Delivery & | Promote sound financial and | Number of municipal officials completed | KFA 41 | C9/WGC 27 | % of the municipality's budget actually spent | 82% | 92% | 95% | 80% |

| Operating Model | administrativ e capabilities | training this quarter | | | on implementing its workplace skills plan. | | | | |
|--|--|---|-----------|---------|---|---|---------------|---|---|
| | | Percentage of municipal skills development levy recovered | | | | | | | |
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | Average percentage of councillors attending council meetings | KFA 46 | GG 4.11 | Number of agenda items deferred to the next council meeting | 0 | New Indicator | 3 (Must not exceed 3 agenda items deferred to the next Council meeting per quarter) | 3 (Must not exceed 3 agenda items deferred to the next Council meeting per quarter) |
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | Number of dismissals for fraud and corruption per 100 000 population | KFA 46 | GG 5.12 | Quarterly salary bill of suspended officials | Q1 - 728 618.52; Q2 - R3 993 138.06; Q3 - 7 369 587.65; Q4 - R 7,740,113. | N/A | R8 000 000 (Quarterly salary bill of suspended officials must not exceed R8 000 000,0 0 per quarter) | R10 000 000 (Quarterly salary bill of suspended officials must not exceed R5 000 000,00 per quarter) |

| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | Number of alleged fraud and corruption cases reported per 100 000 population Number of dismissals for fraud and corruption cases reported per 100 000 population | KFA 46 | GG 5.11 | Number of active suspensions longer than three months | 36 | 5 | 5 (Number of suspensions longer than three months not to exceed five per quarter) | 20 (Suspensions longer than three months not to exceed 20 per quarter) |
|--|--|---|-----------|---------|---|-------|-----|---|---|
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | Percentage of all qualifying households in the municipal area classified as indigent | KFA 39 | GG 6.11 | Percentage of the municipality's operating budget spent on free basic services to indigent households | 7,77% | 8% | 8% | 8% |
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | Rateable residential properties as a percentage of total households | KFA 37 | HS2.21 | Number of rateable residential properties in the subsidy housing market entering the municipal valuation roll | 382 | 376 | 376 | 380 |

| | | in the municipality | | | | | | | |
|--|--|--|-----------|--------|---|--------|--------|---|--|
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | Households receiving Free Basic Electricity as a percentage of all households with electricity connections | KFA 37 | EE2.11 | Free Basic Electricity provision levels as per percentage of total residential electricity provision (in terms of MWh) | 12,41% | 10,27% | 12% | 12% |
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | Frequency of sewer blockages | KFA 32 | WS3.11 | Percentage of Complaints/Callouts responded to within 24 hours (sanitation/wastewater). | 98% | 78% | Respond to 100% sewer overflows within 24 hours.(Only covers inspection and identification of required repairs as well as issuing job cards). | Respond to 100% sewer overflows within 24 hours. (Only covers inspection and identification of required repairs as well as issuing job cards). |
| Institutional Service Delivery & | Promote sound financial and | Frequency of mains failures | KFA 32 | WS3.21 | Percentage of Complaints/Callouts responded to within 24 | 100% | 95% | Respond to 100% of water outages and burst pipe | Respond to 100% water outages and burst pipes complaints/ |

| Operating Model | administrativ e capabilities | | | | hours (water). | | | complaints/q ueries within 24 hours.(Exclu de completion of repairs) | queries within 24 hours. (Excludes completion of repairs |
|--|--|---|-----------|---------|--|-------|------|--|--|
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | Wastewater quality compliance according to the water use license | KFA 23 | WS 4.21 | Percentage of industries with trade effluent inspected for compliance | 20,7% | 100% | 20% | 100% |
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | Percentage of ward committees that are functional (meet four times a year, are quorate, and have an action plan) | KFA 30 | GG2.11 | Percentage of ward committees with 6 or more ward committee members (excluding ward councillors) | 100% | 100% | 100% | 100% |
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | Percentage of ward committees that are functional (meet four times a year, are quorate, | KFA 30 | GG2.12 | Percentage of wards where at least one councillor-convened community meeting was held | 0% | 100% | 100% | 100% |

| Institutional Service | Promote sound | and have an action plan) | KFA 39 | GG3.12 | Percentage of councillors who have | 77% | 100% | 100% | 100% |
|--|--|---|-----------|--------|--|-----|---------------|---|---|
| Delivery & Operating Model | financial and administrativ e capabilities | Audit Opinion | | | declared their financial interests | | | | |
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | Percentage of households in informal settlements targeted for upgrading | KFA 25 | HS1.31 | Number of informal settlements enumerated and classified (in terms of NUSP or equivalent classification) | 20 | New Indicator | 20 Informal settlements enumerated and classified (in terms of NUSP or equivalent classification) | 44 Informal settlements enumerated and classified (in terms of NUSP or equivalent classification) |
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | Percentage of households in informal settlements targeted for upgrading | KFA 25 | HS1.32 | Percentage of informal settlements using a participatory approach to planning or implementing upgrading | 19% | New Indicator | 19% (29 Informal settlements out of 154 known informal settlements in BCMM) | 30% (47 Informal settlements out of 154 known informal settlements in BCMM) |
| BCMM INDICA | ATORS | | | | | | | | |
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | N/A | KFA 46 | WGC 1 | Number of people from employment equity target groups (females) employed in the 3 | 5 | 5 | 3 | 2 |

| | | | | | highest levels of management | | | | |
|--|--|-----|-----------|-----------|--|--------|--------|--------|--------|
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | N/A | KFA 38 | WGC 6 | % of a municipality's capital budget spent on capital projects identified in the IDP | 74% | 84% | 100% | 100% |
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | N/A | KFA 37 | WGC 7 | % revenue Collection Rate as measured in accordance with the MSA performance regulations | 81,63% | 87,37% | 92.5% | 85% |
| ICT | Promote sound financial and administrativ e capabilities | N/A | KFA 37 | WGC 9 (a) | Number of Smart Meters Installed- Business Debtors | 2217 | 3 700 | 1725 | 6 000 |
| ICT | Promote sound financial and administrativ e capabilities | N/A | KFA 37 | WGC 9 (b) | Number of Smart Meters Installed- Residential | 7192 | 4 380 | 10 500 | 80 000 |
| | Promote sound financial and administrativ e capabilities | N/A | KFA 39 | WGC14 | Credit Rating Maintained at A | A | A | A | A |

| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | N/A | KFA 39 | WGC15 | Current ratio (municipality's ability to pay back its Short-term Liabilities (Debt and Payables) with its Short-term Assets (Cash, Inventory, Receivables) | 1,5: 1 | 2,01 : 1 | 1.65: 1 | 1.65: 1 |
|--|--|-----|-----------|-------|--|----------------------------------|-----------------------------------|----------------------------------|----------------------------------|
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | N/A | KFA 39 | WGC16 | Debt to revenue percentage (the extent of Total Borrowings in relation to Total Operating Revenue) | 5,07% | 8% | <45% | <45% |
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | N/A | KFA 39 | WGC17 | Cost coverage (ability to meet at least the municipality's monthly fixed operating commitments from cash and short-term investment without collecting any additional revenue during that month). | 1-2x fixed operating expenditure | 2,18 x fixed operating expediture | 1-2x fixed operating expenditure | 1-2x fixed operating expenditure |
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | N/A | KFA 38 | WGC18 | Creditors payment period | 64 days | 36 days | 30 days | 30 days |

| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | N/A | KFA 37 | WGC22 | Total increase in the amount of revenue collected for traffic fines | R11812912, 76 | R13 990 185.35 | R 10 500 000,00 | R 12 000 000 |
|--|--|---|-----------|--------|---|---|---|---|---|
| Operations & maintenance | Promote sound financial and administrativ e capabilities | Total water losses Percentage of non-revenue water Total per capita | KFA 23 | WGC24 | Number of kilolitres reduced (physical water losses in terms of system losses) | 4881016 kl | 1931280 kl | 400 000 kl | 800 000kl |
| | | consumption of water | KFA 37 | WS.5.1 | A percentage of Non - revenue Water | 36% | N/A | N/A | 35% |
| Operations & maintenance | Promote sound financial and administrativ e capabilities | Percentage total electricity losses | KFA 37 | WGC25 | Percentage total Electricity Losses | 19,13% | 19,95% | 16% | Equal to or less than 19% |
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | N/A | KFA 46 | WGC26 | Development of BCMM Employment Equity Plan effective 01 July 2021- 30 June 2023 | Approved Employmen t Equity (EE) Plan (2017-2019) | Reviewed Employment Equity (EE) Plan (2019- 2021) | Draft Year 1 Progress Report on implementati on of Employment | 2021-2023 BCMM Employment Equity Plan Developed |

| | | | | | | | | Equity Plan signed by HOD | |
|--|--|-----|-----------|-------|--|-------------------------------|---------------|---------------------------------|----------------------------|
| Institutional Service Delivery & Operating Model | Promote sound financial and administrativ e capabilities | N/A | KFA 40 | WGC27 | Development of Municipal Property Asset Register | Draft Land Audit Report | New indicator | Draft Land Audit Report | Final Land Audit Report |