



BUFFALO CITY METROPOLITAN

IGR OPERATION MASIPHATHISANE COUNCILLORS WORKSHOP MINUTES,

CITY HALL: 21 AUGUST 2017

ITEMS	MATTERS DISCUSSED	ACTIONS TO BE TAKEN
1. Welcoming & Introductions	The Chairperson who is the Speaker - Councilor Mtsi opened the meeting and welcomed everyone in attendance. And did make an apology for the program that started a little bit late	
Purpose of the meet		
Apologies	13 apologies that were brought forward (Councilor Ngabayena, Deputy Mayor Councilor Matane, Councilor Njece, Councilor Pollock, Chief	Noted

	<p>Mabona, Councilor Norexe, Councilor Nielmay, Councilor Botha, Councilor Matthews, Chief Sebe, Councilor Witbooi, Councilor Diko, Councilor Vorams, Councilor Engelberg, Councilor Holmes, Councilor Bettle, Councilor Daya Chief Makinana Councilor Tsalane, Councilor khosani)</p> <ul style="list-style-type: none"> • Councilor Walton asked to be excused at 13:30 • Councilor Mhlola asked also to be excused at 12:00 • Councilor Maphisa rendered an apology and sent a message that she would join the meeting later. • The Speaker appreciated the apologies that were brought forward but emphasized that apologies are not encouraged. 	
Acknowledgment of government departments present	<ul style="list-style-type: none"> • The Representatives from Office of the Premier and Cogta, (Mr Sotshana, Mr Mbonwa, MS Nodlani, Ms Mdumese and Miss Roji were acknowledged. 	Noted
Formal Welcoming and Key Note Address by Executive Mayor	<ul style="list-style-type: none"> • The Executive Mayor welcomed everyone who was present in the meeting and stated that the Operation Masiphathisane initiative will assist in solving service delivery issues that the province at large is facing. • The EM encouraged everyone to explore all the options available in order to combat service delivery issues. 	The Chairperson thanked the Executive Mayor the Keynote Address and for highlighting the purpose of Operation Masiphathisane

	<ul style="list-style-type: none"> • He continued to say that the Operation Masiphathisane initiative seeks to address the issues faced by the province, everything done in the initiative tries to meet the service delivery expectations and the tools of service delivery should close the gaps. • He made a closing remark by saying that the session should not be a normal session just like any other session rather it should encourage everyone who is assigned to service delivery to deliver. 	
Office of Cogta	<ul style="list-style-type: none"> • The Representative rendered an apology for the MEC who could not make it to the meeting due to the traditional leaders' workshop that he attended. • The introduction of Operation Masiphathisana to BCMM Councilors was encouraged, also the selected representatives should be closer to the people they are representing • War rooms concept are government strategy to enforce service delivery. • This Initiative is based on 5 Models • (Communication Partnership, Integration, promotion of Local Economic Development service, Environmental care and Health and) 	<ul style="list-style-type: none"> • War rooms meetings are to sit monthly

Objectives of the Session	<ul style="list-style-type: none"> • The foundation for the Operation Masiphathisane is highlighted on Chapter 3 of the South African Constitution (Section 41) • The principles are a conformation of why the 3 Spheres of Government are distinct to one another. • Provincial Government 11 May 2016 launched Operation Masiphathisane in Embizane, after that there were a number of Interactions that were taking place all across the province. • Beginning of 2017 the Premier launched an official top level introduction of Operation Masiphathisane in BCMM. • This is a continuous exercise, before the rollout of the initiative it is important for Councilors to be thoroughly involved and workshopped in this initiative. 	Noted
Presentation on Operation Masiphathisane by OTP	<ul style="list-style-type: none"> • The presentation focused on critical areas. • There was a questionnaire and a form that was distributed to everyone present. 	<ul style="list-style-type: none"> • A three-day workshop will be arranged, by (OTP, COGTA and BCMM) for the task team.

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| | <ul style="list-style-type: none">• This initiative acknowledges that there is more work that needs to be done by government.• This programs tries to work within programs of government.• Integration according to this initiative can be achieved through IGR FORUMS• But by far that is not happening there is misalignment, and there is no mechanism. The IGR platform has weakness in terms of linkage within the 3 spheres of government, whereas there is ought to be collaboration between these spheres of government.• There is supposed to be Integration in Planning and Integration in Reporting.• The weakness that is common within these spheres of government is that they are not government of the people by the people.• The aim of this initiative is to rope in the community or the people that the government is servicing and to empower them in monitoring and evaluation of the services that they receive.• And to assist government in delivering services in a n Integrated way.• The central aim of this initiative is to make IGR work and make space so that the 3 spheres of Government can exist in a ward-based space.• This model serves to remind that any model that does not exist in a | |
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ward space will continue to fail.

- The metro war rooms created do not say there won't be a structure, there will be a structure to make decisions and make recommendations to IGR Forums.
- The Executive Mayor as the Chairperson and Champion of the of the initiative he may decide that one member of the Mayoral Committee to be the Deputy chairperson
- The Speaker of the Metro is the Executive of the War room.
- The Reports that come from the ward have to start first to the Speaker
- In the War rooms all government departments are to be represented and each war is to be represented by ward chairperson which is the ward councilor and secretary which is (CDW)
- Action plans are produced from the war rooms but they have to via IGR Forum for before adoption where all government departments have to commit to the tasks.
- The Representatives of traditional leaders, civil society as well as field workers are the critical part of the war rooms
- This is the platform for information sharing.
- The benefits of the war rooms are the alignment of public planning

and integration in service delivery.

- The ward space has a Centre where all the information is deposited
- Streamline structures to talk to each other, promote collaboration and improve on reporting, and accountability.
- There will household and community profiling in the ward rooms
- The Department of Social Development is to be part of the team that is working at the ward space.
- The process of community profiling will assist in dealing with services that are communally consumed
- The war rooms will assist the community to prioritize their needs through the war rooms.
- The Department of Human Settlements is required to form part of the war rooms
- The members of the war rooms are to be trained so that they can monitor and evaluate service delivery.
- The selected task team will be orientated, also there will an agreement in order to mobilize them
- Also stakeholders are to be invited and sensitized in time, because there is a bit of a challenge to get them to attend these workshops
- Communications department is required to brand the war rooms as

	<p>the Centre of information by displaying (all their magazines that entail information).</p> <ul style="list-style-type: none"> • 	
<p>Discussions</p>	<ul style="list-style-type: none"> • QUESTIONS • Questions were raised on whom do the CDWs report to as they not part of BCMM, as they most of the time supersedes the work of the ward councilor? • The Representative from Cogta replied that the CDWs are the responsibility of Cogta, and they being paid by the Department. • The Councilors queried whether there will be workshops conducted in local schools in order to address the failure rate? • A question was raised on who is responsible in making sure that 	<ul style="list-style-type: none"> • It was raised that the issue of CDWs needs to be discussed further, as such a session needs to be conducted in order to clarify their roles • The seems to be a buy in of the model itself from

CDWS are in place in the ward?

- A concern was raised on the role of Social Development(SASSA) as they need training more especially in the issue of food parcels, they are not reaching to the deserving people.
- The Councilors also wanted to know the service providers referred to in the presentation
- Does this means that youth who are politically involved will not be catered for?
- also a question was raised on how do the war room concept fit into the Idp process?
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RESPONSES

- In order to validate political alignment of the youth, at the ward level the task team appointed will ensure that there will be household profiling and the team will go ago to meet the Political party the person belongs to.
- Training will be the responsibility of Seta's etc.
- CDWs are on the Payroll of Government Department, such Cogta,

the B Councilors

- The Model has been accepted as a tool to fast track service Delivery in the Metro
- There is a Technical Team led by GM: Ms Mahlangu which is working with OTP and Cogta Technical team to try and ensure that the necessary support is given so that the work yield the expected results.
- The BCMM Technical team will develop a report to Council, that will incorporate an implementation plan of the concept, this will include everything said by the presenter with respect

OTP etc., through the war rooms they will be monitored so that they can account and they can be monitored

- The purpose of these war rooms is to make sure that planning is integrated, and the basis for planning are set in the war rooms
- The relationship between IDP and ISDM is that their function is to enhance the IDP not to replace it., these war rooms can be used as a tool to arrive at the IDP.
- Part of Provincial Government duties is to support Local Government especially in public participation matters and processes in order to improve the ward capacity and community at large.
- The CDWS are being appointed by the Provincial Government as such they are officials of Provincial Government.
- War Rooms are not meant to substitute IDP Consultations
- This Initiative is designed to compel all government departments to account in the wards through the war rooms
- Also it promotes the improvement of response time as well as accountability of Departments
- The issue of roles clarification is the duty of Cogta or Provincial government to explain to the CDWs what is expected of them

with the metro and implementation task team and all other stakeholders that will be drivers of this initiative.

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Closure	<ul style="list-style-type: none">• The BCMM Chief Whip thanked everyone who has attended more especially the Councilors. He quoted Chapter 12 of the Constitution subsection (1) which emphasizes effective use of the resources for service delivery. He continued to say that by having these war rooms the metro will be in compliance with the Constitution of South Africa especially in service delivery tactics.• He thanked everyone once more and the Meeting was Adjourned.	