		QUARTER ONE SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) : 2019/2020 FINANCIAL YEAR											
	DIRECTORATE: CORPORATE SERVICES												
	HEAD OF DIRECTORATE: MR AS. NAIDOO												
KFA No.	National Treasury Reference/ BCMM Code.	Key Performance Indicator	Project/ Programme	Baseline (Annual Performance of 2018/19	Annual target for 2019/20	Quarter One Actual Performance 2019/2020							
	BCMIM Code.			(Unaudited)		1st Quarter Planned Target- ending September 2019	Portfolio of evidence	1st Quarter Actual Performance	Portfolio of evidence provided	Reason for deviation	Corrective measures	Achievement levels	
		SRTATEGIC OUTCOME 3: A CONNECTED CITY											
						BCMM INDICAT	ORS						
KFA 20	CC 1	Number of High Sites with Long Term Evolution Network	LTE INFRASTRUCTURE / Fiber Network	7 (Ward 3 3, 4, 11, 14, 17, 20, 22)	3 (Ward 45,25)	N/A	N/A	N/A					
KFA 20	CC 3	Number of business processes automated	Sharepoint	4 (Health & Public Safety, Municipal Services, Infrastructure & Economic Development & Agencies)	7 Full Implementatio n (Talent mng, on line records management system, On/off- boarding, org/pms system, cost of business property, EPMS,AIMS)	pms system)	UAT Sign-off	No business processess automated.	No.	Due to unprocedural appointment of the service provider the contract have been terminated.	The project will be implemented using internal resouces.		
KFA 20	CC 4	Number of Public Wi- Fi hotspots established for BCMM citizens	Fiber Network	15 Hotspots (Ward 3, 4, 11, 14, 17, 20, 22, 27, 29, 43, 46, 47, & 3x Libraries)	Mdantsane, KWT & Bisho)	8 (Zwelitsha)	Installation Signoff document	8 Wi-fi hotspots established in Zwelitsha	Installation Signoff document	N/A	N/A		

				ST	RATEGIC OUT	COME 5: A W	ELL GOVERNE	ED CITY						
		NATIONAL PRESCRIBED INDICATORS												
KFA 41		% of the municipality's budget actual spent on implementing its workplace skills plan.	Training	100%	(R38 608	20% (R7 721 647.00)	Budget expenditure drawn from Solar financial System	(R9 685 440)	Budget expenditure drawn from Solar financial System	N/A	N/A			
KFA 46	GG 1.21	Staff vacancy rate	Filling of vacant funded posts	4%	5%	6%	Statistical report on vacant funded posts vs posts filled		Statistical report on vacant funded posts vs posts filled	N/A	N/A			
KFA 46	GG 5.11	Number of active suspensions longer than three months	Finalisation of all oustanding suspensions that are longer 3 months	3	5 (number of suspension longer than 3 months not to exceed 5 per quarter)	5	Suspension statistics	5	Suspension statistics	N/A	N/A			

					Е	CMM INDICA	TORS					
KFA 46	WGC 26	Milestones towards implementation of Employment Equity Plan (2019-2021)	Roll-out of the current Employment Equity Plan	Reviewed Employment Equity (EE) Plan (2019- 2021)	Progress Report on implementatio n of Employment Equity Plan submitted to BCMM	analysis report in terms of race, gender and disability submitted to BCMM	Copy of Workforce analysis report in terms of race, gender and disability submitted to BCMM Employment Equity Committee	Copy of Workforce analysis report in terms of race, gender and disability submitted to BCMM Employment Equity Committee	Copy of Workforce analysis report in terms of race, gender and disability submitted to BCMM Employment Equity Committee	N/A	N/A	
KFA 46	WGC 1	Number of people from employment equity target groups (females) employed in the 3 highest levels of management	Implementation of Employment Equity Plan	3	3	N/A	N/A	3	Yes	N/A	N/A	
			NATIONAL TRE	ASURY CIRCL	JLAR 88 KEY P	ERFORMANC	E INDICATOR:	S FOR REPOR	TING ONLY			
KFA 46		Number of agenda items deferred to the next council meeting	N/A	Target not known in advance because of the nature of indicator, however, actual performance will be reported end of 2019/2020 financial year	indicator, however, actual	the period	No items were deffered during the first quarter (01 July -30 September 2019)	Council minutes for the period starting from July to September 2019	No items were deffered during the first quarter (01 July -30 September 2019)	N/A	N/A	
KFA 46	GG 5.12	Quarterly salary bill of suspended officials	N/A	Target not known in advance because of the nature of indicator, however, actual performance will be reported end of 2019/2020 financial year.	Target not known in advance because of the nature of indicator, however, actual performance will be reported end of Quarter 1	Suspension statistics with salary bill of suspended officials for the period starting from July to September 2019	R 728 618.52	Suspension statistics with salary bill of suspended officials for the period starting from July to September 2019	R 728 618.52	N/A	N/A	

ACHIEVEMENT LEVELS & LEGEND							
	Outstanding performance						
	Performance significantly above expectations						
	Fully effective performance						
	Performance not fully satisfactory						
	Unsatisfactory performance						
	Not Applicable /On hold/Not reporting for this quarter						
N/A	Not Applicable						