



BUFFALO CITY MUNICIPALITY
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New bridge for Breidbach

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Ward Update

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MARCH 2011 TO MAY 2011

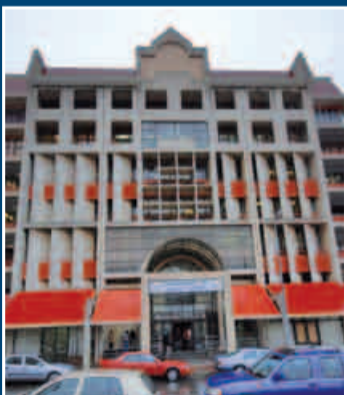
Amafama asakhulayo afumene inkxaso

Kwizame zokuqinisekisa ukuba ingingqi zasemaphandleni zidlala indima kuqoqosho lwesixeko, uMasipala we-Buffalo City unikezele ngeshedi yokuchebela uboya begusha kumafama aseGwaba. (Page 3)



Bhisho set for rebirth

Like the proverbial phoenix, the town of Bhisho is set to rise from its tragic past and surge towards a progressive future. (page 4)



Metro status to boost service delivery

The opportunity to become a Metro will undoubtedly influence service delivery capability and development in Buffalo City, creating a better place for all who live and work in it. (Page 3)



Amakhaya atsala nzima ayabongozwa ukuba abhalisele iinkonzo zikaMasipala ezisimahla

Ubusazi ukuba uMasipala we-Buffalo City ubonelela ngenkonzo ezisimahla kubantu abangathathintweni abahlala ezidolophini nasemaphandleni. Isibonelelo senkonzo zasimahla (Indigent subsidy) sikarhulumente injongo yaso kukuqinisekisa ukuba abantu abangathathintweni bayazixhamla inkonzo zikaMasipala. uMasipala we-Buffalo City uthi ncedise ngemali engama-R242.15 kwintlawulo yenkonzo yomntu othe wabhalisa kuluhlu lwabantu abaxhamla esisibonelelo. Xana ubhalisele esisibonelelo uzixhamla simahla ezinkonzo zilandelayo, ugutyulo lwelindle, amanzi, uthutho lwenkunkuma kunye nerhafu yesakhiwo sakho. Kwaye esisibonelelo asipheleli apho uthi ufumane ilitha zamanzi ezintandathu, umbane oyi-59kwh simahla rhoqo ngenyanga. Esisibonelelo senzelwe abantu abamnkela indodla, abantu abakhubazekileyo, abantu abangaphangeliyo kunye nabantu abanengeniso engaphantsi kwe-R2 160.00 ngenyanga. Ukuze ukwazi ukuxhamla kwesisibonelelo qwalasele oku kulandelayo:

• Yiza nencwadi yakho enengx-

elo yentlawulo yenkonzo zika-Masipala (latest Municipal account statement) njengesiqinisekiso sokuba ungumnini mzi.

• Incwadi yesazisi (yomyeni okanye eyenkosikazi ukuba utshatile).

• Kufuneka ugcwalise incwadi yesicelo (Indigent Household Application Form)

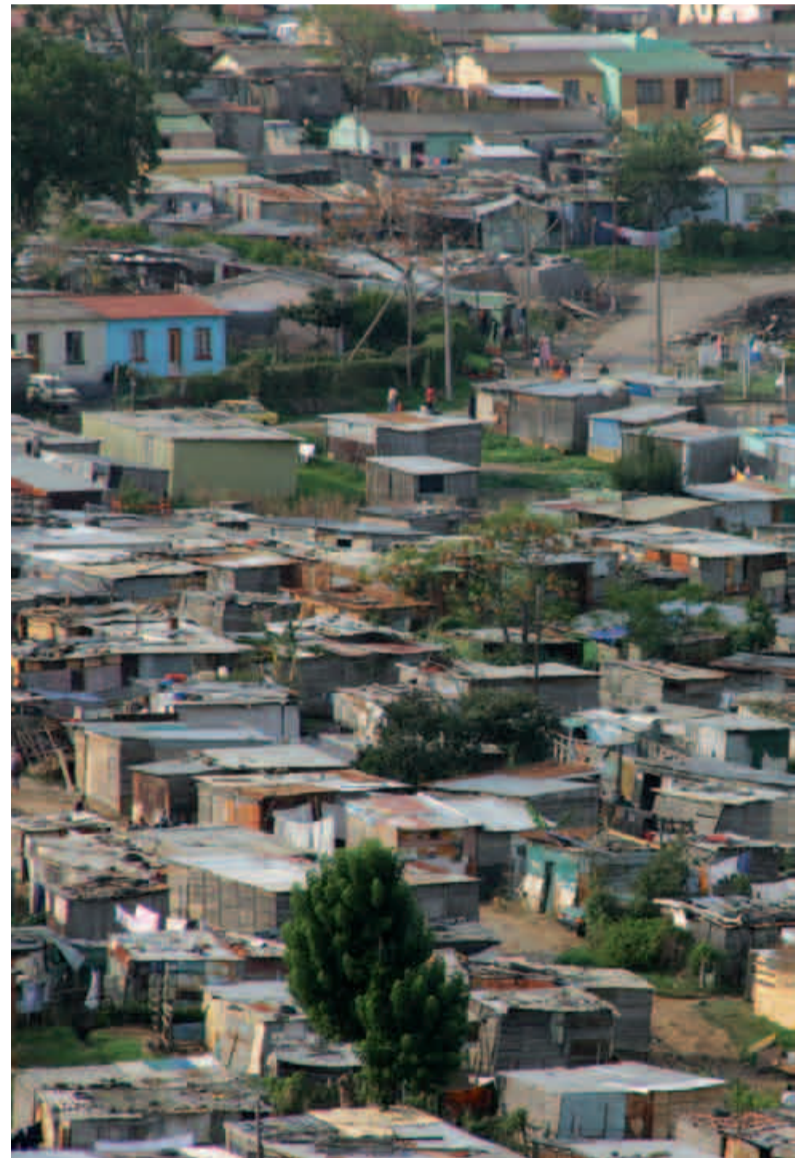
• Ingeniso yekhaya kufuneka ingagqithisi kwi-R2 160.00 ngenyanga.

• Kufuneka uze nesiqinisekiso sengeniso, incwadi efungelweyo echaza ukuba awuphangeli, wenza imisebenzi yetorho, isiqinisekiso sokuba uxhamla isibonelelo sikarhulumente sobudala, esabantwana okanye sokukhubazeka.

• Isiqinisekiso esichaza abantu abaxhomekeke kuwe

Qhaphela: Isohlwayo esiyi-R5 000 sithi sinikezelwe kubantu abaza nenkcukacha ezibubuxoki kwaye ukuba lonto ifunyaniswe sele usixhamla esisibonelelo siye sinqunyanyiswe ngokukhawuleza.

Ngolwazi oluthe vetshe ndwendwela i-ofisi kaMasipala ekufutshane kuwe okanye uqhagamishelane noCeba wengingqi yakho.



Centre caters for the needs of young people

In an effort to equip and empower young people with knowledge and information to achieve their goals in life, Buffalo City Municipality (BCM) forged partnership with then Umsobomvu Youth Fund to set up a youth advisory centre (YAC) in King William's Town. The Centre situated next to the Civic Centre serves 13 wards both in rural and urban areas around King William's Town and started operating in 2006 as youth information hubs. According to the BCM Outreach Officer Siphiso Konzaphi the centre assists young people with information in order for them to make informed decisions about their future. The centre offers Career Counselling & Career Job preparations, Small-Medium Entrepreneurship, Basic Computer Skills, life skills, information on learnerships and internship.

"We assist youth people on how to compile a CV, prepare for job interviews and provide support to youth aspiring entrepreneurs by linking them with banks and small enterprise development agencies." Konzaphi said the YAC works very closely with government departments, state agencies and private companies to assist young people with employment and skills development opportunities. "Through our database we have facilitated the placement of 48 unemployed graduate programmes under the Office of the Premier internship programme and also 39 rural youth were employed by National Department Rural Development and Land Reform youth development programme. Private companies like King Travel Agency, Stone Towers Shopping Mall, FABKOMP and Alexandra Forbes do approach when they have learnerships,

employment and internship opportunities for young people." To ensure that young people obtain good matric results, last year the centre organised tutors to teach Mathematics, Biology, Economics, Accounting and English during weekends. The King William's Town YAC has been central in facilitating the registration of 25 young people who will be participating in the National Youth Development Agency matric-Rewrite programme at Lovedale Public FET College. The centre is situated at No. 25 Taylor Street in Community Support Services Building at King William's Town Civic Centre. **It opens from Monday - Friday during working hours: Tel No: 043 604 8453/8312, Fax No: 043 604 8425**



Youth Advisory Centre building at No. 25 Taylor Street, King William's Town

New bridge for Breidbach

In response to request by residents for a proper bridge to cater for the increased traffic demand, Buffalo City municipality has invested R26 million to build a second lane for traffic into Breidbach. According to the City transport planning section the existing bridge built in the 1900's has exceeded its design life. "The existing single lane steel bridge over the Yellowwoods River to Breidbach is a lattice-girder bridge consisting of an iron superstructure of two spans supported by piers with stone and masonry abutments." The preliminary design for a new bridge was based on the premise that the existing bridge would be demolished to make way for the new one. However due to its historical significance and tourism

potential, the 109 year old bridge will be retained after the completion of the new bridge and will be open for pedestrian. To ensure safety of motorist and community at large especially during the night, the Municipality will provide new

street lighting at the new bridge. The new Yellowwoods Bridge expected to be completed in the 11 months to come will consist of two 3,7m wide lanes, a 2,8m wide surface on each side and a 2,4m wide concrete walkway on each side.



Construction work is underway to build a R26 million bridge and a second lane for traffic into Breidbach.



BCM Portfolio head for Special Programmes and Public Participation Councillor Thembisa Nondala with a bursary recipient Lukhanyo Morris from Dimbaza who is studying a Bachelor of Science student at Fort Hare University.

BCM invests in young people through education

It has been a tradition for the Buffalo City Municipality, since 2008, to make smiles on faces of the less privileged to further their studies at institutions of higher learning around South Africa.

After careful consideration, 25 students were once again granted bursaries to further their studies in **engineering, finance, planning and economic services, health and environmental services, information technology and, computer science and agriculture** in line with the municipality its scarce skills policy. Amongst the few that were granted were those that are continuing with their studies from the previous years. Lukhanyo Morris, from Dimbaza is a Bachelor of Science student at Fort Hare University doing his second year. "If it was not for Buffalo City, my dream would never have come true, now I am doing what I always loved. I am majoring in Mathematics and Physical Science and hoping to be a Research Scientist one day," said Lukhanyo.

Chumani Charlie, born and bred in Zwelitsha, King William's Town, is a Bhisho High pupil that made a mark by obtaining a distinction in Mathematics and Physical Science. "I would like to thank my parents and my teachers for all the support they gave me. Through hard work and dedication, everything is possible," those were Chumani words in expressing his gratification for his achievement.

Speaking at a bursary handover ceremony organized by BCM on February 8, 2011, the Acting Municipal Manager, Andile Fani, mentioned how under privileged he was in their times. He urged the students to make their mark and plough back to the Buffalo City Community.

"I am begging you to be committed to your studies. I want to see your results every year and monitor your progress. This is a once in a life time opportunity that you must not misuse," said Fani.

BCM Portfolio head for Special Programmes and Public Participation Councillor Thembisa Nondala, encouraged the students to focus on completing their studies on time. "By assisting you to acquire professional qualifications, we are in essence creating a database from which we will draw the skills needed for us to develop Buffalo City and its people."

"Your responsibilities start this year. In a few months time, society will be going to the polls to elect the next Governing Council for Buffalo City. Those of you who are 18-years and above will be expected to cast your votes and to decide which party will be in power in Buffalo City for the next five years," said Nondala.

She congratulated the recipients of the Municipal Bursary Fund and wish them a successful and prosperous academic year.

Amafama asakhulayo afumene inkxaso

Kwizame zokuqinisekisa ukuba ingingqi zasemaphandleni zidlala indima kuqoqosho lwesixeko, uMasipala we-Buffero City unikezele ngeshedi yokuchebela uboya begusha kumafama aseGwaba.

Lamafama aziwa kakhulu ngokurhweba ngoboya bengusha kwaye ebejongene nomceli-mngeni wokungabinandawo yokusebenzela esemgangathweni kwaye oku kuye kwanefuthe elibi kwimveliso yawo.

Emveni kokuqwalasela lemeko yalamafana, Isebe elijongene neZolimo kunye noPhuhliso lwaMaphandle likaMasipala lithathe isigqibo sokuba lakhe ishedi edle imali engange- R450 000 phantsi kwenkqubo yophuhliso lwamafama asakhasayo.

Leshedi iluncedo kakhulu ekuchebeni, ekucalucaluleni, ekuveni ubunzima kunye nasekulungiseleni uboya ubuza kuthengiswa oku kuyabanceda ekufumaneni ixabiso elincumisayo.

Ethetha kumsitho wokunikezelwa kweshedi kulamafama uSodolophu we-Buffero City uNkszn Zukisa Faku uthe unethemba lokuba leshedi izakubakhuthaza abahlali baseGwaba ukuba basebenze ngokubambisana.

Usodolophu uhlabe ikhwelo kubahlali

ukuba bayiphathe kakuhle leshedi kwaye ingonakaliswa.

Umququzeleli weZolimo wengingqi ophuma kwiSebe leZolimo kunye noPhuhliso lwaMaphandle kurhulumente wePhondo u-Mvula Siwisa uthe ishedi ebisetyenziswa ngaphambili ngalamafama ibincinci kwaye isetyenziselwa eminye imicimbi yokuhlala.

“Amafana athatha isiqhobo sokuba ayokunkqonkqoza kuMasipala acele ukuncendiswa ekwakhelweni ishedi enkulu ekuze akwazi ukuvelisa uboya ngexesha kwaye bafumane ixabiso elihle kubathengi.”

uCeba wengingqi uNkszn Zelpha Jantjies uyiqhwabele izandla intsebenziswano ephakathi kwamabakala karhulumente ekuphuculeni amafama asakhasayo asemaphandleni.

“Lenkxaso iziziqhamo zentsebenziswano phakathi kwezigaba zikarhulumente kwaye inefuthe elihle kuphuhliso lwabahlali baseGwaba kunye nelali ezingqongileyo.”

UMasipala we-Buffero City ubambisene noMasipala wesithili se-Amathole kunye neSebe lephondo leMpuma Koloni bathembisile ukuba bazakuqhubeka neenkqubo zokuphuhliza amafama asakhasayo azinze ezilalini.



Usodolophu we-BCM uNkszn Zukisa Faku kunye nomfama waseGwaba xeshikweni bekunikezelwa ngeshedi yokuchebela uboya begusha.

Metro status to boost Service Delivery



“the opportunity to become a Metro allows the Municipality to redesign itself and re-engineer the way service delivery is rendered”

The opportunity to become a Metro will undoubtedly influence service delivery capability and development in Buffalo City, creating a better place for all who live and work in it.

This is the view of Buffalo City Municipality Compliance Manager Lawrence Valeta following the declaration of BCM as a Metropolitan municipality by the Municipal Demarcation Board recently.

As a local Municipality Buffalo City Municipality currently has 45 wards. After the 2011 local government elections, the Municipality will have 50 wards.

In terms of councillors, BCM currently has 89 councillors (45 ward councillors and 44 PR councillors). After the 2011 local government elections, the Municipality will have 100 councillors (50 ward councillors and 50 PR councillors).

“Metropolitan municipalities are highly competitive from a socio-economic, legislative and technological environment perspective,” says Valeta.

A community survey conducted in October 2007 by Statistics South Africa, estimates the total population of Buffalo City to be 724 306.

Some of the advantages of BCM becoming a Metro are:

• *Legislative Competencies* - As a



Road construction and maintenance will be one of the key service delivery projects in the metro.

Metro, Buffalo City will have exclusive legislative and executive powers and functions over all the powers contained in Schedules 4(b) and 5(b) of the Constitution of South Africa (1996) (Currently it shares some of the powers and functions such as health and disaster management with Amathole

District Municipality).

• *Economic Development* - Metropolitan areas are competitive and attract investment and development in as far as public infrastructure and industry resulting in the creation of better employment opportunities (compare the economic performance of Nelson

Mandela Bay, Johannesburg, Ethekwini, Cape Town etc)

- *Capacity to improve service delivery* - the opportunity to become a Metro allows the Municipality to redesign itself and re-engineer the way service delivery is rendered. Furthermore, as a metro the municipality has the potential to attract better skills especially in the scarce skills category (engineers, architects, artisans, economists, etc).
- *Rural Development* - Buffalo City Municipality has an opportunity to uplift its surrounding rural areas by ensuring that its development plans are ward based and equitable across both urban and rural sectors of the municipality.

Commenting on the challenges that arise due to the responsibility of becoming a Metro, Valeta says: “Metro has a pull factor effect in as far as inward- economic migration is concerned. This may result in increased informal settlements and redundancy which may give rise to other social ills.”

“The development backlogs are still enormous (roads, sanitation, housing etc) and the municipality has a huge task to identify the necessary capital (financial) injections to uplift the service demands of the communities,” he adds.

Bhisho set for rebirth

Like the proverbial phoenix, the town of Bhisho is set to rise from its tragic past and surge towards a progressive future.

These were the sentiments expressed at the launch of the Bhisho Revitalisation Project, which took place at the Bhisho Massacre Memorial Site on September 28 last year.

The project will be supported by the Buffalo City Municipality and the Eastern Cape provincial government's roads and public works department. Bhisho will receive R20-million for the first phase of revitalisation, which is expected to be completed three years from now.

The aim of the project is to establish commercial and recreational activity within the town, facilitate sustainable growth, build the town into a tourist destination and reinforce Bhisho as the province's capital. The launch coincided with the 18th anniversary of the Bhisho Massacre of September 1992, in which 28 ANC supporters and one Ciskei Defence Force soldier were killed. Trees were planted on the site as a symbol for the victims. The event was concluded with a traditional

cleansing ceremony.

For the then provincial MEC of roads and public works, Pemmy Majodina, the event gave Bhisho residents an opportunity to pay homage to those who were once part of their community. "This project, especially the memorial site, supports our belief that the heroes did not fall in vain but to nurture the tree of liberation," she said.

Hundreds of residents turned up for the memorial, many of whom were clad in orange T-shirts bearing the slogan "The heartbeat of the Eastern Cape". Despite being the province's heartbeat, Bhisho has experienced a significant demise in recent years. This was pointed out by Buffalo City's Mayoral Committee member, Councillor Sizwe Dikimolo. "As a municipality, we acknowledge the state of degeneration and decay of infrastructure in the area and its appalling socio-economic profile," he said.

However, Dikimolo believes the revitalisation project will provide the town with a solution. He said the municipality was committed to working with the province to restore Bhisho

and unlock the socio-economic potential of the area.

"We believe that by working together, we will be able to reignite developmental interest in Bhisho and its surrounding areas."

According to the municipality's communications manager, Keith Ngesi, the project is an indication of Buffalo City's commitment to improving the lives of its people. "This really shows our commitment to service delivery and from now on, people will see more activities taking place in Bhisho towards the completion of this project. It is going to put [Buffalo City Municipality] on the map for generations to come," he said.

By implementing the principles of New Urbanism into the project, the City and the province will be able to improve the lives of Bhisho residents. These principles seek to create an aesthetically pleasing environment with mixed neighbourhoods, business locations, safety features such as pedestrian friendly streets and well-connected roads, boulevards and alleys. It will also look to bring government closer to the community.



Bhisho is the Eastern Cape Provincial Government Headquarters

Isixeko simisele iphulo lokulwisana nelahleko yamanzi



I-BCM isingule iphulo lokulwisana nelahleko kunye nokubiwa kwamanzi.

Umasipala we-Buffalo City yenye yedolophu apha eMzantsi Afrika eneqondo eliphezulu lelahleko yamanzi athi angabalwa kwaye i-Dimbaza

ikhankanywe njenge ngingqi ehamba phambili apha esixekweni.

Ukunqanda oku, Icandelo elijongene nemicimbi yamanzi

liphehlelele inkqubo yokulwisana nelahleko yamanzi ngokuthi lilungise izisekelo zamanzi eziquka imibhobho evuzayo, lafakela ibhokisi ezibala amanzi

emakhayeni.

uManejala welicandelo, u-Luthando Mqwabalala uthi ngokomthetho kazwelonke olawula amanzi, ilahleko kunye

namanzi athi angabalwa kufuneka ube kwiqondo eliphantsi. "Into ethe sayiqaphela silelicandelo kukuba ilahleko yamanzi ayenziwa nje kukuvuza kothungelwana lwethu oluhambisa amanzi kodwa nabantu abaqhagamishela amanzi ngendlela emnyama, iziseko zamanzi ezigugayo kunye nemibhobho evuzayo".

uMqwabalala uthi isixeko similisele iphulo lokukhangelela amakhaya aqhagamishela amanzi ngokungekho semthethweni kwilali ezingqonge idolophu yaseQonce.

"Kwimimandla yasezilalini equka i-Ndevana, Bonke kunye naseKwalini siqaphele ukuba amakhaya amaninzi anetephu zamanzi kwaye oku zange kulungiselelwe xeshikweni kusakhiwa iziseko zamanzi lonto ke yenze ukuba asoloko amanzi esimka kumaxesha amaninzi.

Kodwa ke singuMasipala sikwiphulo lokulungisa iziseko zamanzi kwezi ngingqi ukuqinisekisa ukuba abahlali abaphelelwa ngamanzi," utshilo oka-Mqwabalala.

Lenkqubo ejongene nelahleko yamanzi sele iqalile ukwenza umehluko kwingingqi eziquka i-Dimbaza kunye nePhola Park.

"Sifakele ibhokisi zokubala amanzi, salungisa amanzi avuzayo kwindawo esithe sazibona ezifana nengingqi yezoshishino yase-Dimbaza. Kutshanje, sikwazile ukonga amanzi alinganiselwa kwi-12.5 megalitres ngosuku kwaye songa imali engama-R20.83m ngonyaka."

u-Mqwabalala woleke ngelithi lenkqubo izakunweniselwa nakwezinye ingingqi zesixeko eziquka i-Duncan Village, Reeston, Zwelitsha, Dimbaza kunye Scenery Park.

Abahlali bedolophu yaseQonce neziphalka bayacelwa ukuba batsalele umnxeba i-ofisi kamasipala kulenombholo: 043 604 8300 bachaze amanzi avuzayo.

Abahlali basezilalini bakhelwe ibrorho yalamaxesha



Abahlali bebesokola kakhulu xa bewela umlambo weBuffalo kuba indawo bebewela kuyo ibimxinwa.

uMasipala we-Buffalo City wakhele abahlali baseBonke kunye nengingqi ezingqongileyo ibrorho ekwididi eliphezulu edibanisa ilali zabo kunye nelokishi yaseZwelitsha.

Ngaphambili abahlali bezilali bebesokola kakhulu xa benqumla umlambo we-Buffalo ngenxa yokuba umchankatho bebehamba kuwo ubumxinwa oku kwenze kubenzima ukuwela xa imvula isina kakhulu.

Emveni kokuva isikhalo sabahlali u-Masipala weBuffalo City ucithe izigidi ezibini ekwakheni ibrorho ukuze abahlali babenendawo yokunqumla ekhuselekileyo kwaye nesemgangathweni xana besiya kwindawo zempangelo kunye nasezikolweni.

u-Manejala jikelele kaMasipala ojongene nengingqi yaseQonce kunye neziphiluka uMnu Wongezile Goba uthe lebrorho izakubanceda kakhulu abahlali xana bewela umlambo we-Buffalo.

“Lendawo bebewela kuyo ngaphambili ibimxinwa kwaye bekunzima kakhulu ukuhamba xana kukho impuphuma kwaye ngenxa yokushinyana kwayo abahlali bebengamakhoba ezihange kuba bekulula ukuba zizimele kumahlathi akufutshane. LeBrorho izakwenza kubelula kubahlali ukuba bazibone izihange besekude,” utshilo okaGoba.

Kwinxalenye yenkqubo yokuzisa iinkonzo ezingundoqo kubahlali, uMasipala wakhele abahlali baseBonke kunye nelali ezingqongileyo izindlu zangasese ezingamakhulu amabini anamashumi asibhozo anesibhozo (288 households). Eliphulo lidle uMasipala izigidi ezilishumi elinesithoba (R19 million) kwaye abahlali abangamashumi amahlanu baxhamle kwimisebenzi yexeshana kugqoka ulutsha nabantu abadala ngexesha bekusakhiwa.



Lebrorho isandokwakiwa iyabanceda kakhulu abahlali xa bewela besiya eDolophini.

BCM search continues for missing 90-year-old KWT man

The search continues for Mpumelelo Tukula who went missing from an Elderly Christmas lunch organised by Buffalo City Municipality in December last year.

Buffalo City Municipality yet again would like appeal to members of the public to help find a 90-year-old man.

A number of vigorous searches have been conducted SAPS and community members but have not yielded any fruitful results.

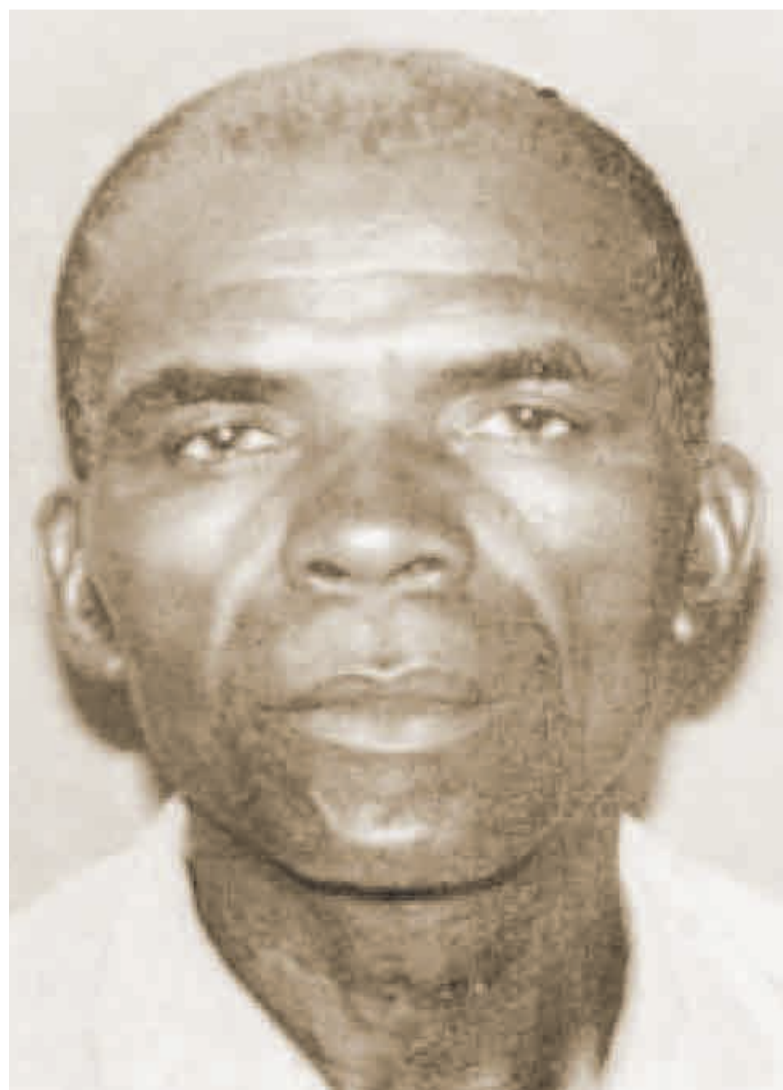
“Police are assisting in this search and we are rolling out an advertising campaign to raise awareness and to get assistance from the community in finding the old man. After the Executive Mayor’s visit to the family,

counselling was arranged by our Special Programmes unit for the family through the assistance of Lifeline. Also, the ward councillor is in constant interaction with the family but we really need community assistance here. Someone might have seen this old man. We need that help,” said BCM Spokesperson Samkelo Ngwenya.

Members of the public are urged to call the following people if they have any information about Mr Tukula: **Lieutenant-Colonel Mxolisi Mqotyana, from King William’s Town police, on 0825292465; Ward Councillor Nokuku Marwanqa on 0731632132; and Vukile Tukuta on 0835658589.**

OUR VISION

“A people-centred place of opportunity where the basic needs of all are met in a safe, healthy and sustainable environment”



Mpumelelo Tukula

REFUSE COLLECTION DAYS FOR KWT

Monday	King William's Town	West bank, West Drive Streets on the side of Reverse Road close to tips.
	Ginsberg	Leopata, Moscow Group Five
	Bhisho	Amatola View Bhisho Gardens, Lolo Park Hints Avenue & Streets and Central area near Hints Avenue
	Dimbaza	Soweto, Time housing & Mannenberg
	Zwelitsha	1, 2 and 6
	Phakamisa Ilitha	
Tuesday	King William's Town	Amatola Row, Durban Road & Streets in between. Arthur Street to Easles Street & Streets in between, Victoria Street & Lower Mount Street. Upper area of Alexander Road from New Street to Nico Malan Road & all Streets in between.
	Ginsberg	Tsolo, Brownlee, 2 roomed houses, Ekuphumleni & Happy rest.
	Sweet Waters	From clinic to golf course (Eastern side)
	Dimbaza	From old grave yard back area 18 and firms.
	Zwelitsha	Zone- 3, 5 & 7
	Bhisho	Central area, Bhisho Park
	Balasi Valley	
Wednesday	King William's Town	McIntyre Road, Upper Mount Kings Road, Gordon Street, Frère Street, Innes Street, Londsdale, Alexandra Road, Alice Thomas, Cambrigde, Louisa, Henry, Douglas, Wynyard.
	Ginsberg	Leightonville & surroundings
	Sweet Waters	From other side of clinic (Western side)
	Dimbaza	Dimbaza West, Thembisa & Khayelitsha
	Zwelitsha	Zone- 4a & 4b
	Berlin area	
	Schornville	
	Bhisho	Tyutyu North
	Breidbach	
Thursday	King William's Town	Kaffrarian Heights & Wodehouse Streets areas
	Breidbach	Acorn Valley, Ext 5 & Ext 7
	Bhisho	Businesses, All Saints College, SA police.
	Dimbaza	Phola Park
	Zwelitsha	Zone- 9 & 10
	Berlin	
Friday	King William's Town	Club view to Yellow Woods
	Breidbach	Old Breidbach complete
	Bhisho	Bhisho Hospital
	Dimbaza	
	Zwelitsha	Zone 8
	Berlin	

USEFUL BCM CONTACT NUMBERS



Water Works
043 604 8606/ 040 654 0867

Electricity Faults
043 604 8559

General Accounts
043 604 8340

Illegal Dumping and Refuse collection
043 604 8456
043 705 9817

Electricity illegal connection/ Izinyoka
043 604 8559

Fire and Rescue services
043 705 2000

Streets Lights
043 604 8550

Signage Control
Street banners and posters
043 705 2019

Motor Vehicle registration
043 604 8373/68

Bush Clearing
043 705 9394

Road patching and open manholes
043 604 8519

HLAWULA ITYALA LAKHO ELIDALA UFUMANE IMBUYEKEZO

U-Masipala ukwiphulo lokukhuthaza abantu ukuba bahlawule amatyala abo ngesibonelelo esibizwa i- Debt Repayment Incentive Scheme.

Esi sisibonelo sizakuqhuba de kube ngu April. Abahlali nooSmashishini abatyala uMasipala ngaphezu kweentsuku eziyi 120, bangafumana isaphulelo sesiqingatha setyala labo (50%) ukuba balihlawule ityala labo.



Ukuze ukwazi ukuxhamla kwesisibonelo kufuneka umntu otyalayo afake isicelo abhalise kuyo nayiphina i-Ofisi yentlawulo kwingingqi ye Buffalo City Municipality.

KNOW YOUR WARD

Ward 44	
Ward Councillor:	Cllr. Themisa Narwele
Areas:	Bhisho, Qalashé, Tyutyu, Breidbach, Acorn Valley, Siyathemba, Hanover
Ward 37	
Ward Councillor:	Cllr. Zelpha Jantjies
Areas:	Lenge, Bulembu, Anders Mission, Mantlaneni, Mamata, Mzantsi, Lieveldt, Mxaxo A, Mxaxo B, Nonkcampa, Gwaba, Zikhalini, Dikdikana, Lower Mngqesha, Gambushe, Pirrie Mission, New Rest, Khayelitsha
Ward 38	
Ward Councillor:	Cllr. Banzi Mavuka
Areas:	Sweetwaters, Tshatshu, Schornville, Bonke, Kwalini, Rayi, Ngxwalane, Golf Course, Zwelitsha
Ward 42	
Ward Councillor:	Cllr. Siyabonga Skolo
Areas:	King William's Town, Balasi, Balasi Valley, Ethembeni, Zinyoka

NCEDA YENZA UMAHLUKO YONGA AMANZI NGOKU!

AMADAMA AYOMA KWAYE
UKUNQONGOPHALA
KWAMANZI
SEKUMBOVU



Sikunye singenza ngakumbi ukonga amanzi



Frequently asked questions about Municipal Rates

How do I make an enquiry on my municipal account?

- An enquiry on a Municipal account can be done by phone or by visiting any Customer Care Office or Rent Office.

What happens if I do not receive an account?

- If you do not receive an account you can get the account balance by phoning 043 705 3150 or visit a municipal office to get the copy of your account.

Can I make an arrangement to settle my arrears?

- Yes arrangement can be made to settle arrears by visiting any of the credit Control offices of the municipality.

How do I claim a refund of my deposit once I have terminated my services and a credit balance remains on the account?

- A refund of a deposit will be done once you have filled in the termination to terminate the services and the final account for the services consumed been processed.

What will happen if I fail to pay my Municipal account?

- If you do not pay your Municipal account you will follow like disconnection and legal action.

What do I do if my service has been cut off due to an overdue account?

- If your service have been disconnected for non-payment you need to pay the account or make arrangement to have services reconnected.

How do I know if there is a water leak on my property?

- The best way to find out if you have a water leak on your property is by taking a water reading at night after everybody has used water and to take another reading in the morning before anyone can use the water and see if the reading has gone up. You could inspect your property for dampness in the ground.

Will my account be reduced if I find a water leak on my property?

- If you find a leak on your property your account should be reduced once you have repaired the leak

Imibuzo engqamene netyala leenkonzo zikaMasipala

Ndingenza njani xana ndifuna ukuqonda ngengxelo yam yetyala leenkonzo zika-Masipala?

- Xana ufuna ukuqonda ngengxelo yetyala lakho lenkonzo zikaMasipala ungandwendwela i-ofisi kamasipala okanye utsalele umnxeba.

Ndingenza njani xa ndingayifumani ingxelo yam yetyala leenkonzo zikaMasipala?

- Ungatsalela umnxeba kulenombolo 043 705 3150 okanye undwendwele i-ofisi kamasipala ekufutshane kuwe ukuze ufumane ikopi yengxelo.

Ndingakwazi ukwenza isicwangciso sokuhlawula xana ndisemva ngentlawulo?

- Ewe ungasenza isicwangciso xana ubusilela ukuhlawula ngokuthi utyelele i-ofisi kaMasipala ejongene namatyala.

Kwenzeka ntoni xa ndingahlawuli inkonzo zikaMasipala?

- Ukuba awuzihlawuli inkonzo, uMasipala uyazinqumamisa kwaye ityala lakho lithunyelwa emagqwetheni.

Ndenza njani xana inkonzo zinqunyanyiwe ngenxa yokungahlawuli?

- Kuqala kufuneka uhlawule ityala lakho ukuze zibuyiselwe.

Ndazi njani ukuba kukho amanzi avuzayo kwisakhiwo sam?

- Indlela elula kukuthi rhoqo ebusuku phambi kokuba ulale ujonge ibhokisi ebala amanzi (meter box) emveni kokuba wonke umntu egqibile ukusebenzisa amanzi kwaye wenze njalo nakusasa phambi kokuba abantu bavuke. Oku kuzakunceda kakhulu, kuba uzakukwazi ukubona ukuba umthamo wamanzi wehlile okanye wonyukile.

Lingehliswa ityala lam lenkonzo xana ndifumanise ukuba kukho amanzi avuzayo kwisakhiwo sam?

- Ewe lingehliswa kodwa kufuneka kuqala awalungise.

Ndingayifumana imali endiyibekileyo (deposit) xana ndinqumamisa inkonzo kwaye ndinetyala lenkonzo elishiyekileyo?

- Imbuyekezo yemali oyibekileyo yetyala leenkonzo iyenziwa kodwa kufuneka kuqala ugwalise ifomu yokunqumamisa inkonzo kwaye ityala lenkonzo ozisebenzisileyo funeka lihlawuliwe.

City provides decent houses to Tyutyu villagers



Tyutyu Village homeowner, No-Asam Ngwemla witness the cutting of ribbon by BCM Mayoral Committee member Councillor Sithembiso Tyilo

Buffalo City Municipality in partnership with the Provincial Department of Human Settlement has built over 600 low cost houses for Tyutyu village families. The Tyutyu village housing project began in year 2000 and its aim was to alleviate mud houses in this area which was originally planned by the former homeland Ciskei government to be an agricultural rural village settlement. The project was officially launched on February in 2009, with handover keys and title deeds as a proof of ownership to more than 300 families. Addressing the residents at the launch, BCM Mayoral Committee member Councillor Sithembiso Tyilo said that the city was committed to ensure that it provide decent houses for its people. "Buffalo City Municipality is prioritising the issue of providing decent houses and we understand your pain and frustration of living under improper conditions and we

are doing our best to eradicate these mud houses." Tyilo warn people to stop to selling their RDP house because they will be unable to get another subsidised government house in future. The houses are two bedrooms - 40 square meters with an open plan lounge and kitchen plus an ablution consisting of a shower, toilet and washing basin. A homeowner, No-Asam Ngwemla thanked government for listening to her cry for a decent shelter. "My family finally have a proper roof over their heads and thanks to the municipality for giving me a decent house my mud house did not have electricity, and it is leaked when it rains". The houses have running water and electricity and the home owners eligible to benefit from municipal services like Indigent Subsidy Scheme aimed at providing free basic services to the underprivileged.

Women soccer academy on cards for King William's Town



Buffalo City Municipality is still on track with its plans to become the first City in the country to open a Women's Soccer Academy of Excellence. The academy is earmarked for the Amalinda and Zwelitsha sport grounds following a R10 million injection from the provincial department of sports, recreation, arts and culture. The upgrading into the two venues has already begun and the project is part of the City's soccer world cup legacy. With the feasibility study already concluded and approved, the other major decision that the City is concluding is on the nature and type of academy that it needs to adopt. This prompted a delegation from the City to conduct a site tour to the Stellenbosch University - one of the institutions successfully running a similar project - in 2010. According to Keshav Panday, the municipal amenities general manager, the visit to Stellenbosch showed a model Buffalo City could adopt. "What we found, apart from the impressive infrastructure, was that the university does not operate in a vacuum in the running of this project but instead is part and parcel of the community," he said. At a workshop that consisted major football stakeholders held in the City in last September, a delegation from Stellenbosch University reiterated that Buffalo City Municipality had to decide on either a holistic or excellence approach when recruiting participants. However, they did say it was possible to fuse both approaches.



The Women's Soccer Academy of Excellence will produce stars for South African National Women's Soccer team Bafanya Banyana.

It was unanimously resolved that one of the two universities in the City (Walter Sisulu University and University of Fort Hare) should be brought in to play a role in the academy. Commenting on the academy, the President of the South African Sports Confederation and Olympic Committee, Gideon Sam said: "This is a ground-breaking initiative for Buffalo City... It will assist other municipalities to follow suit and it will revive interest [in

women's soccer." Buffalo City Local Football Association's General Secretary, Khaya Jara, is optimistic the programme would help improve the lives of girls on and off the pitch. "We need a programme specifically about positive lifestyles and skills for our players as we all know that raising a girl child is not an easy thing to do because of things like pregnancy and the use of drugs." He added that the academy

could bring steady growth to the city's football landscape, which needed urgent changing. "We hope we are going to change the organisational culture standing in the way of accelerated change as well as the institutional vehicles that do not help carry us through a progressive path." City's Director for Executive Support Services, said "This is not just about bricks and mortar. It's more specifically about human development through sport."

**Isixeko
sinikezela
ngenkono
zomngcwabo
kwintsapho
ezitsala nzima**

Awukwazi ukuhlawula **A**indleko zomngcwabo wesizalwene sakho ngenxa yengxaki zemali; uMasipala we Buffalo City unikezela ngenkono zomngcwabo ezisimahla kwintsapho ezisokolayo (pauper burial). Iintsapho ezingathathintweni ziyacelwa ukuba ziqhagamshelane no-Ceba benqila zabo bachaze imeko zabo kwaye beze nesiqinisekiso esifungelweyo (affidavit) sokuba abanakho ukungcwaba izihlobo zabo ezibanduleleyo. Xa lusenza isicelo, usapho luyacelwa ukuba lundwendwele i-ofisi zikaMasipala luphethe ezimpepha zilandelayo:

- Isiqinisekiso ncwadi selungu elanduleleyo.
- Isazisi selungu elanduleleyo.
- Isazisi selungu losapho esenza isicelo sePauper burial.

Xa sele isicelo samkelwe, uMasipala uye akhuphe umhlaba wokungcwaba okanye awutshise umzimba simahla. **Ngolwazi oluthe vetshé ndwendwela i-ofisi kaMasipala ekufutshane kuwe okanye uqhagamshelane noCeba wengingqi yakho okanye utsalele umnxeba kule nombolo. 043 705 2912.**



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