

SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN FOR 2009/2010

DIRECTORATE: FINANCE SERVICES

FINANCE & ADMIN

Issue	Objectives & Strategies	Indicators	Measurement Source	Frequency	Baseline	Target 09/10	Target Q1	Target Q2	Target Q3	Target Q4
	I&F1 Improvement of debt collection	Revenue collection rate	Monthly Financial Report	Monthly	93%	93.5%	93%	93%	93%	93,5%
		Reduction in the debtors book as June 2009	Monthly Financial Report	Monthly	R475m	R430m	R460m	R450m	R440m	R430m
		The rand value increase in the Municipal Valuation Roll	Valuation Roll	Quarterly	R63,7 billion	R66,3 billion	R64,3 billion	R65,0 billion	R65,63 billion	R66,3 billion
		% Outstanding Service Debtors to Revenue as defined in the Municipal Planning & Performance Management Regulations (2001)	Performance Reports	Quarterly	16%	18%	16%	17%	18%	18%
		Debt to revenue ration as defined in the Municipal Planning & Performance Management Regulations (2001)	Performance Reports	Bi-Annually	35%	43%	38%	40%	43%	43%

Operating budget efficiently and effectively structured to support service delivery	Cost coverage as defined the Municipal Planning & Performance Management Regulations (2001)	Performance Reports	Quarterly	16%	18%	16%	17%	18%	18%
iii) Implementation and monitoring of the Asset Road Map	% Attainment of a fully GRAP compliant asset register	GRAP compliant asset register	Quarterly	90%	100%	100%	100%	100%	100%
ii) Review and update the Accounting Policies	Progress made towards preparing Annual Financial Statements in terms of legislation and relevant accounting standards	Audited Annual Financial Statements	Quarterly	90%	100%	100%	100%	100%	100%
Compliance with Accounting Standards & Applicable Legislation	% compliance with MFMA and Reporting Requirements	Auditor General's Report	Annually	100%	100%	0	0	100%	100%
I&F6 All households earning less than R1640 per month, that have access to basic services access the indigent grant	No of registered indigent households entitled to basic services that are registered and receive the indigent grant	Indigent Register	Quarterly	50 300	55 000	52 000	53 000	54 000	55 000
Review and Implement Supply Chain Management Policies & Procedures	Reduction in turn-around time for Formal Tenders	SCM Reports	Quarterly	Nil	2 months	2 months	2 months	2 months	2 months
	Reduction in turn-around time for Informal Tenders	SCM Reports	Quarterly	Nil	2weeks	2weeks	2weeks	2weeks	2weeks

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