

			Finalisation of an Economic Development Strategy for Buffalo City	Output	Reports to Council	Annually	0%	100%	25%	50%	75%	100%	Gaster Sharpley	5			
	Support increased trade, investment and tourism in Buffalo City	ED4 (v)	Level of Stakeholder Satisfaction with Level and Quality of Support by the Municipality	Input	Opinion Survey of BKCOB, ELIDZ, IDC, BCTB, ECDC, BCDA, etc.	Annually	N/A	80%	80%	80%	80%	80%	Gaster Sharpley	3			

Local Economic Development (LED)			Adoption of the Local Spatial Development Framework for BCDA mandate area	Input	Reports to Council	Bi-annually	0%	100%	50%	100%	Achieved in 2nd Quarter	Achieved in 2nd Quarter	Gaster Sharpley	2			
	Positive socio-economic growth in the City (Gross Value Add)	BCM1 ED1	% Progress made with the adoption of a comprehensive City Development Strategy	Output	Reports to Council	Annually	25%	100%	25%	50%	75%	100%	Gaster Sharpley	7			
			Number of municipal erven released for public and private investment	Output	Reports to Council	Quarterly	40	40	10	20	30	40	Gaster Sharpley	3			
Municipal Institutional Development and Transformation	Institutional effectiveness, employment equity and "Batho Pele" organisational values		Number of institutional development initiatives aimed at improving efficiency and effectiveness	Outcome	Reports to Council	Annually	0	5	0	1	3	5	Gaster Sharpley	7			
			Level of employee satisfaction measured by the annual formal Survey	Process	Employee Satisfaction Survey	Annually	58%	60%	N/A	N/A	N/A	60%	Gaster Sharpley	7			
			Buffalo City Staff Demographic Profile	Process	Report to Council	Annually	90%	95%	90%	90%	95%	95%	Gaster Sharpley	6			
Good governance and Public Participation	ompliance with statutory requirements for participatory democracy and ethical standards	BCM1 I&F14	Proportion of consultative meetings attended by senior management	Process	Attendance Registers	Bi-annually	50%	75%	60%	60%	70%	75%	Gaster Sharpley	6			
			Unqualified Financial Audit Report	Process	Audit Report	Annually	N/A	100%	N/A	N/A	N/A	100%	Gaster Sharpley	7			
			Unqualified Performance Audit Report	Process	Audit Report	Annually	N/A	100%	N/A	N/A	N/A	100%	Gaster Sharpley	7			