

SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN FOR 2010/2011

DIRECTORATE: FINANCE SERVICES

KPA	Objectives & Strategies	Indicators	Measurement Source	Frequency	Baseline	Target 10/11	Target Q2	Actual Target Achieved	Rating Key	Reason for Deviation	Corrective Action	Target Q3	Actual Target Achieved	Rating Key	Reason for Deviation	Corrective Action	
Municipal Financial Viability and Management	BCM 2 Effective, efficient, co-ordinated financial management and increased revenue enabling BCM to deliver its mandate*.	% Increase in revenue debt collection	Monthly Financial Report	Monthly	92%	93.5%	92.5%	93.78%				93%	93,61%		Slightly above target		
		Reduction in the debtors book as June 2010	Monthly Financial Report	Monthly	R540m	R500m	R520m	R486m				R510m	R482m		Slightly above target		
		Reduce turnover rate - unpaid rates and service charges as a % of budgeted rates and service charges income	Monthly financial reports	Monthly	Turnover rate - 27%	Turnover rate - 25%	Turnover rate - 26%	24.47%				Turnover rate - 25.50%			Information not available during time of reporting		
		% Increase in the General Valuation Roll	Valuation Roll	Annually	MPRA, 2009 Valuation Roll	5%	0%					0%	0%				
		% Outstanding Service Debtors to Revenue as defined in the Municipal Planning & Performance Management Regulations (2001)	Performance Reports	Quarterly		16%	18%	17%	38%				18%	29%		Debtors are stated before provision and apportion	Improve revenue collection of the City
		Long debt to revenue ratio as defined in the Municipal Planning & Performance Management Regulations (2001)	Performance Reports	Bi-Annually		35%	40%	38%	24%				39%	28%		Performance is better than target for 10/11	Not required
Municipal Financial Viability and Management		Cost coverage as defined the Municipal Planning & Performance Management Regulations (2001)	Performance Reports	Quarterly	16%	18%	17%	2.79:1%				18%	2,94		Performance exceeds Target 10/11	N/A	
		% Progress made towards preparing Annual Financial Statements in terms of legislation and relevant accounting standards	Annual Financial Statements signed by Accounting Officer	Annually	Annual Financial Statements as at 30 June 2009	100%	100%	100%				100%			Information not available during time of reporting		
		Updated accounting policy included in the Annual Financial Statements	Approved Accounting Policy for 2008/09	Annually	2008/09 Accounting Policy	100%	100%	100%				100%			Information not available during time of reporting		

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Infrastructure Development and service delivery	BCM 2 Effective, efficient, co-ordinated financial management and increased revenue - enabling BCM to deliver its mandate*.	Increase in the number of Indigent Household registered	Indigent Register	Quarterly	64 800	5 200	2000			Information not available during time of reporting		4 200	3810		No real reaction from community to register	Continue with awareness & registration campaigns	
Good Governance and Public Participation		Updated GRAP compliant asset register	GRAP compliant asset register	Quarterly	2008/09 GRAP compliant asset register	100%	100%	100%					100%			Information not available during time of reporting	
		Reduction in turn-around time for Formal Tenders	Contract register	Quarterly	4months	3months	3 months			Information not available during time of reporting			3 months			Information not available during time of reporting	
		Reduction in turn-around time for Informal Tenders	Contract register	Quarterly	4 weeks	2 weeks	2 weeks			Information not available during time of reporting			2 weeks			Information not available during time of reporting	

RATING KEYS



MEETS OR EXCEEDS THE TARGET



CURRENTLY DOES NOT MEET THE TARGET



WORK ON HOLD



INFORMATION NOT AVAILABLE